

# Senior Business Analyst DDIT US&I JP&APM (Japanese Speaker)

Job ID  
390150BR  
Jul 01, 2024  
Malaysia

## Summary

-Contribute to improve local/simple business processes, products, services, and software through data analysis. -Engage with business representatives and support the appropriate TT teams and Functions to develop business requirements and deliver data-driven recommendations to improve efficiency and add value.

## About the Role

**Location:** #LI-Hybrid

### About this role:

The **Senior Business Analyst** will support the Business Partners for Innovative Medicines/ Customer Engagement drives and ensures that DDIT global, region and country (where applicable) demand is captured from business and collaborates with other functions to ensure quality services are delivered to stakeholders as per agreed service descriptions.

### Your Responsibilities:

## Your responsibilities include, but not limited to:

- Drive forward thinking and innovation within business w.r.to tech driven business capabilities and processes, leading conversation with consulting mindset together with other DDIT functions
- Partner with business to drive business transformation programs enabled by technology, co-own transformation outcomes
- Measure and drive business value of transformation initiatives underpinned by programs, projects, products
- Develop knowledge above silos across business functions and ensure business accountabilities are executed
- Improve the 'ease of engagement' with DDIT for the business
- Partner with countries or sites (where applicable) in respect to country/site roadmaps balancing global and local investments and business needs
- Responsibly define, plan and execute commercial initiatives following the Novartis principles of going big on data & digital
- Obtain understanding of business and IT processes across commercial platforms
- Collaborate with Service Operation team to manage the situations when critical issues happen
- Act as IT professional to drive initiatives and move things forward with global team

## What you'll bring to the role:

- Background / experience on big data technologies and related capabilities for data Analytics, AI/ML, exploratory, Data Science etc. (like but not limited to: Python, Jupyter Notebooks, SageMaker, SnowFlake, Databricks)
- Experience in Veeva, Salesforce, Informatica, SAP, Workday, Master Data Management, Website technology, Google Analytics is a plus
- Experience in data engineering for (advanced) analytics & generating business insights is a plus
- 2+ years' experience in multiple assignments in IT, preferably relating to Marketing & Sales, in large, multi-national companies.
- Experience to work in complex organizational environments (e.g. matrix organizations).
- Good understanding of commercial business processes and experienced is a plus.
- Healthcare industry including FMCG experience & understanding commercial business process is a plus
- Japanese language is a must

## Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

## Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

**Join our Novartis Network:** If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

CTS

Location

Malaysia

Site

Selangor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Job Type

Full time

Employment Type

Regular

Shift Work

No

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### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
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3. <https://talentnetwork.novartis.com/network>
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