

Head Health Data Insights & Design

Job ID
391288BR
Mar 12, 2024
USA

About the Role

This role can be based in East Hanover or Cambridge, MA

About the role: (Editable Section unique to each role)

The Head Health Data Insights & Design role combines cross-disciplinary experience and thought-leadership, to define data-driven ways of working and reimaging technology enabled future best practices in the context of planning of clinical programs and trials. Leading multi-disciplinary teams across technology and solutions, data / insights, project management of global initiatives, innovation and development IT across divisions with senior functional experts to demonstrate proof of concept and scalability.

They will employ the latest design-thinking and agile methodologies to render new solutions rapidly available to end-state business owners and users for enhanced productivity and operational efficiency. Collaborate with senior executives across divisions and externally, while capitalizing on opportunities to transform healthcare practices through value-adding external partnerships and alliances to create innovative solutions.

They will have a strong understanding of clinical operations, and technology landscape, with a passion for the sustained delivery of data driven insights for planning clinical programs and trials. An experienced leader guiding members of the organization (direct reports and others) through GCO organizational changes and the evolution of new “product aligned” ways of working and our overall culture. Champions a product-oriented, agile mindset while fostering a culture of experimentation combined with accountable delivery and overall high performance.

Your responsibilities:

Your responsibilities include, but are not limited to:

- Develops the strategy, planning and implementation of Health Data Insights & Design services; providing guidance and leadership across all business areas within the organization, and therefore acts as an interface to align and synchronize transformational approaches / assets across the enterprise.
- Accountable for the delivery of best-in-class, high quality health insights data to GCO sub-teams across all therapeutic areas enabling data-driven decision making and positively impacting operationalization of clinical programs and trials.
- Ensure effective delivery of high-impact ‘must-win’ transformative programs to implement new engagement, practices and business models. Lead cross-divisional transformative projects as assigned, leading to improved overall business and technology performance.
- Develop processes and systems that facilitate the roll-out of ‘scalable experiments’ across the business.

Work with GCO LT, Innovation Capability Heads and line functions to explore key areas of impact for transforming operations and create “wild-card” solutions to revolutionize the model. Gathers feedback, assess

pain points, and propose solutions while managing stakeholder expectations

- Practice agile execution and design thinking methodologies / user journey mapping alongside robust project management and cross-functional collaboration
- Drive greater strategic intent; bringing trial participant, data and measurement centricity to the core of GCO processes in alignment with key customer journeys (patient, site, physician, sponsor)
- Acts as a thought-leader to drive transformative solutions within GDD, incorporating industry-agnostic thinking and progressive actions to transform GCO operations with simplified results for line functions and end users.
- Remains aware and informed of current industry trends beyond pharma, including new ways of working, organization design and break-through technologies, solutions and innovations. Builds strong, enduring collaborations with external partners in complementary industries to accelerate transformative activities
- Full member of the PSP leadership team and of the related decision boards.

Diversity & Inclusion / EEO

We are Equal Opportunity Employers and take pride in maintaining a diverse environment. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, gender, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status. We are committed to building diverse teams, representative of the patients and communities we serve, and we strive to create an inclusive workplace that cultivates bold innovation through collaboration and empowers our people to unleash their full potential.

Accessibility and Reasonable Accommodations: Individuals in need of a reasonable accommodation due to a medical condition or disability for any part of the application process, or to perform the essential functions of a position, please let us know the nature of your request, your contact information and the job requisition number in your message:

- Novartis: e-mail us.reasonableaccommodations@novartis.com or call +1 (877)395-2339
- Sandoz: e-mail reasonable.accommodations@sandoz.com or call: +1-609-422-4098

Role Requirements

- Bachelor's degree in life science and/or business management and/or consulting with 7 – 10 years drug development or equivalent or, experience working in the pharmaceutical or relevant industry. Advanced degree preferred (PhD., MBA desired or equivalent)
- Proven ability to orchestrate a complex process that involves large numbers of discrete initiatives and demonstrated responsibility for making the day-to-day decisions and leading to significant operational efficiency and productivity
- Demonstrated ability to foster innovation and transformation through thought-leadership, Exemplary written and interpersonal communication skills
- Prior experience breaking down barriers, aligning initiatives and solutions and powering new models of performance delivery resulting in meaningful alignment between clinical operations global line functions
- Demonstrated team management experience, ability to mentor staff to achieve professional growth and success
- Proven ability to conceptualize, develop, and lead efforts to support change within large, complex healthcare entities
- Experience leading the development and/or implementation of digital products preferred
- Experience in all stages of program lifecycle (concept/early stage through scale up/late stage), preferably in

both digital and drug development

Why Novartis:

Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

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Novartis Compensation and Benefit Summary: The pay range for this position at commencement of employment is expected to be between \$222,400-\$333,600/year; however, while salary ranges are effective from 1/1/23 through 12/31/23, fluctuations in the job market may necessitate adjustments to pay ranges during this period. Further, final pay determinations will depend on various factors, including, but not limited to geographical location, experience level, knowledge, skills, and abilities. The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an "at-will position" and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors.

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<https://talentnetwork.novartis.com/network>

Division

Development

Business Unit

GCO GDD

Location

USA
Site
East Hanover, NJ
Company / Legal Entity
Novartis Pharmaceuticals
Functional Area
Research & Development
Job Type
Full Time
Employment Type
Regular
Shift Work
No
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