

Information Technology/Operational Technology (IT/OT) Specialist

Job ID

391641BR

Jul 03, 2024

USA

About the Role

Location: On-site

At Advanced Accelerator Applications, a Novartis company, we are committed to leading innovation in nuclear medicine and delivering the next generation of targeted radioligand therapy (RLT) to cancer patients.

As an IT OT Specialist, you will play a crucial role in supporting our 24/7 plant operations and maintaining the integrity of our IT services.

Responsibilities:

- Provide technical support and assistance in the integration of our IT and OT (Operational Technology) systems
- Maintain and Troubleshoot software applications suited for the plant's specific requirements
- Ensure compliance with GMP, SOP, and GAMP guidelines to uphold the quality standards of the plant
- Troubleshoot and resolve complex technical issues related to IT infrastructure and software applications
- Collaborate with cross-functional teams to implement and optimize network integration solutions
- Stay up-to-date with the latest industry trends and advancements in IT infrastructure and software development
- Communicate effectively with team members and stakeholders to gather requirements and provide timely updates on projects

The pay range for this position at commencement of employment is expected to be between \$84,000 and \$126,000 year; however, base pay offered may vary depending on multiple individualized factors, including market location, job-related knowledge, skills, and experience. The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an "at-will position" and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors.

Diversity & Inclusion / EEO

The Novartis Group of Companies are Equal Opportunity Employers and take pride in maintaining a diverse environment. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, gender, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status. We are committed to building diverse teams, representative of the patients and communities we serve, and we strive to create an inclusive workplace that cultivates bold innovation through collaboration and empowers our people to unleash their full potential.

Role Requirements

- Bachelor's degree in Computer Science, Information Technology, or a related field
- 2-3 years of experience in IT/OT infrastructure and software development
- Strong knowledge and experience in IT Infrastructure including network integration and security
- Proficient in supporting mission critical manufacturing sites on 24x7 basis
- Familiarity with GXP (Good Manufacturing / Laboratory Practices), Data integrity, SOP (Standard Operating Procedures), and GAMP (Good Automated Manufacturing Practice) guidelines
- Excellent problem-solving skills and ability to troubleshoot complex technical issues
- Strong communication skills, both written and verbal
- Proven experience in IT infrastructure and operational technology
- Solid understanding of network integration principles and protocols
- Proficiency in programming languages such as Java, C++, or Python
- Familiarity with GMP, SOP, GAMP, and other relevant regulations and guidelines
- Ability to work efficiently in a fast-paced, 24/7 operational environment
- Strong problem-solving skills and an analytical mindset
- Excellent written and verbal communication skills to effectively collaborate with team members and stakeholders

Why Novartis?

766 million lives were touched by Novartis medicines in 2021, and while we're proud of this, we know there is so much more we could do to help improve and extend people's lives.

We believe new insights, perspectives and ground-breaking solutions can be found at the intersection of medical science and digital innovation. That a diverse, equitable and inclusive environment inspires new ways of working.

We believe our potential can thrive and grow in an unbossed culture underpinned by integrity, curiosity and flexibility. And we can reinvent what's possible, when we collaborate with courage to aggressively and ambitiously tackle the world's toughest medical challenges. Because the greatest risk in life, is the risk of never trying!

Imagine what you could do here at Novartis!

Commitment to Diversity & Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse team's representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:
<https://talentnetwork.novartis.com/network>

Accessibility and reasonable accommodation

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or in order to perform the essential functions of a position, please send an e-mail to tas.nacomms@novartis.com call +1 (877) 395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Vaccine Policy (customer-facing roles only): While Novartis does not require vaccination for Covid-19 or proof of a recent negative test result for Covid-19 at this time, employees working in customer-facing roles must adhere to and comply with customers' (such as hospitals, physician offices, etc.) credentialing guidelines, which may require vaccination. As required by applicable law, Novartis will consider requests for reasonable accommodation for those unable to be vaccinated. This requirement is subject to applicable state and local laws and may not be applicable to employees working in certain jurisdictions. Please send accommodation requests to Eh.occupationalhealth@novartis.com

<https://www.novartis.com/careers/careers-research/notice-all-applicants-us-job-openings>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:
<https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

DATA, DIGITAL & IT

Location

USA

Site

Indianapolis, IN

Company / Legal Entity

Novartis Corporation

Functional Area

Technical Operations

Job Type

Full Time

Employment Type

Regular

Shift Work

No

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