

# Sr. Specialist DDIT APD ERP PlatformTech

Job ID  
394054BR  
Apr 23, 2024  
India

## Summary

Align solutions with security and compliance expectations in partnership with the ISRM function. Ensure compliance to defined IT Governance controls, standards, and practices.

## About the Role

Job Title : **Sr. Specialist DDIT APD ERP PlatformTech**

Location - Hyderabad

- Enable adoption and maturity of DevOps & SRE culture and enable the transition to modern infrastructure management and delivery practices.
- Lead and troubleshoot high priority incidents impacting the organization and provide support to quickly resolve critical incidents.
- Identify application patterns and analytics in support of better service level objectives while integrating self-healing and resiliency patterns
- Manage a backlog to focus on optimization of existing solutions to ensure non-functional requirements perform to agreed standards while under edge conditions.
- Champion Chaos Engineering and SRE approaches across strategic systems to predict and prevent disruptive events and improve the availability of solutions.
- Design and enable automated change, release and upgrade management practices across existing solutions and systems.
- Proactively share knowledge of technology risks with business partners while partnering with other teams to ensure continuous improvement of IT services
- Align solutions with security and compliance expectations in partnership with the ISRM function. Ensure compliance to defined IT Governance controls, standards, and practices.

Commitment to Diversity & Inclusion:

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

## Role Requirements

- Bachelors Degree in Engineering
- 10+ years of IT experience with minimum 5 years in Service reliability Engineering
- Strong Experience in technologies like Wireshark, Fiddler trace
- Solid experience in oracle database, networking, troubleshooting, scripting, Java, JVM and web performance

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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