

Sr. Specialist (SAP Business Process Automation)

Job ID
REQ-10005162
Aug 17, 2024
India

Summary

Specialist for project delivery for Process Automation in the LDC S/4 Program. Partner with Global Core Enablement Business and IT leads and Adopt/Country stakeholders and for use case analysis, solution design.

About the Role

Your responsibilities include but not are limited to

- Identify and assess opportunities along with LDC workstreams to improve operational processes within the organization. Role analyzes existing workflows, identify bottlenecks, and develop strategies to streamline and automate these processes. This includes using technology and tools to optimize efficiency, reduce costs, and enhance productivity.
- Manage solution design, development and deployment efforts for automation use cases by compiling required resources and assigning responsibilities according to a defined time schedule. Manage project budgets, timelines, and ensure that deliverables are met on time and within budget. Effective project management skills are crucial to successfully implement automation initiatives.
- Ensure use cases adhere to architectural roadmap and support the development, execution and operations of solutions. Ensure that solutions meet requirements outlined in the design documentation. Ensure the overall user experience is taken into account when designing and deploying new solutions and services. Ensure that developed solutions are peer reviewed, formally documented and signed off by business.
- Ensure that all work is delivered to agreed time, cost and quality constraints. Initiate solution testing to ensure they meet quality standards.
- Ensure standardized design and development processes to enable efficient delivery jointly with supplier partner. Conduct service handover and lead the go-live authorization discussions with the other work streams.
- Ensure that all release and deployment packages can be tracked, tested, verified and backed out (if required). Ensure that release delivers the expected outcomes and value for the customers.
- Take accountability to ensure alignment with Security and Compliance policies and procedures within Solution Delivery scope. Responsible for monitoring the performance of automated processes and measuring the impact of automation initiatives by establishing key performance indicators (KPIs) to track the efficiency, effectiveness, and ROI of automation projects.

Minimum Requirements

- Proven track record and expertise in designing, deploying and operating SAP Business process automations, preferably with knowledge in Automation technologies like SAP Build Process Automation, IRPA etc..
- Expert understanding of application development, and methodologies, superior communication skills; expert ITIL / Agile / GxP, analytical and problem-solving skills.
- Deep technical knowledge of business process automation for SAP and in context of S/4 processes.
- Extended experience with Agile tools and techniques.
- Project / Program Management experience
- Prepare regular reports and presentations for LDC workstreams and LDC LT, providing insights on the benefits achieved and recommending further improvements.

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Division

Operations

Business Unit

CTS

Location

India

Site
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Job Type
Full time
Employment Type
Regular
Shift Work
No
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