

Director DDIT IM JP & APMA Analyst & Patient

Job ID
REQ-10006005
May 10, 2024
Japan

Summary

A Business Partner for Innovative Medicines/ Customer Engagement drives and ensures that DDIT global, region and country (where applicable) demand is captured from business and collaborates with other functions to ensure quality services are delivered to stakeholders as per agreed service descriptions. This role contributes to creating, evolving and driving the organization's strategy, aligning objectives with technology strategy development, solution discovery, service, risk and relationship management.

About the Role

Major accountabilities:

- Business partner to proactively shape change portfolio and technology roadmap (3-5y horizon)
- Drive forward thinking and innovation within business w.r.to tech driven business capabilities and processes, leading conversation with consulting mindset together with other DDIT functions
- Measure and drive business value of transformation initiatives underpinned by programs, projects, products
- DDIT budget accountability to the business. Help business to understand their choices to manage technology costs
- Partner with countries or sites (where applicable) in respect to country/site roadmaps balancing global and local investments and business needs
- Contributes to and interprets business and DDIT strategy to shape strategy and future direction for the Novartis innovative medicines / Customer engagement
- Fully accountable for determining the operational objectives and medium-term planning according to the long-term plans established by the DDIT strategy

Additional accountabilities (Japan & APMA Specific):

- Additional accountabilities (Japan & APMA Specific)
- Responsibly define, plan and execute commercial initiatives following the Novartis principles of going big on data & digital
- Drive enablement of digital capabilities for the Commercial Domain in close cooperation with DDIT delivery teams and IM BE&E and CE&E teams.
- Obtain understanding of business and IT processes across commercial platforms
- Collaborate with Service Operation team to manage the situations when critical issues happen.

Requirements:

- Background / experience on big data technologies and related capabilities for data Analytics, AI/ML, exploratory, Data Science etc. (like but not limited to: Python, Jupyter Notebooks, SageMaker, Snowflake, Databricks)
- 5+ years' experience in multiple assignments in IT, preferably relating to Marketing & Sales, in large, multi-national companies.
- Experience to work in complex organizational environments (e.g. matrix organizations).
- Broad knowledge of state-of-the-art IT technologies and best practices around commercial capabilities (SFE, BI, MA etc)
- Experience in Veeva, Salesforce, Informatica, SAP, Workday, Master Data Management, Website technology, Google Analytics is a plus
- Good understanding of commercial business processes and experienced is a plus.
- Healthcare industry including FMCG experience & understanding commercial business process is a plus
- Solid educational background, MBA or advanced degree in Information Technology or Business Administration preferred.
- business fluent both in English and Japanese (written and spoken), any other languages are a plus

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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<https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

CTS

Location

Japan

Site

Head Office (Japan) (Pharmaceuticals)

Company / Legal Entity

JP05 (FCRS = JP005) Novartis Pharma K.K.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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