

# Clinical Label Manager

Job ID  
REQ-10008015  
Oct 20, 2024  
India

## Summary

Drive and execute labelling activities for clinical trial supplies (IMP) to ensure fulfillment of supply chain. Resulting in no stock outs /missed milestones and/or supply interruptions impacting patients due to label quality or availability.

Has operational end-to-end responsibility for assigned supply activity (label related). Leads and manages activities and participates in cross-functional teams.

## About the Role

Your responsibilities will include, but are not limited to:

- Is responsible for generation/coordination of labels for IMP, medication list/randomization list/randomization schedules and ensures agreed landmarks, quality and costs are met. Is accountable for label compliance with respect to study design, pack design, pack material, analytical specifications of the IMP along with country specific regulatory requirements and Novartis standards of compliance.

- If nominated leads overall governance and/or maintains Phrase Library (validated repository of country specific regulatory requirement and translations of phrases in country specific languages). If nominated be a system owner for Systems managed by CLM team and lead/co-lead system enhancement initiatives as appropriate.

- If nominated be a qualified GMP line unit checker for label(s), as defined in SOP, drive culture of quality within the team. Leads investigations if certified in case of quality events/deviations or any non-Right First Time(RFT) cases when required.

- Keeps clear alignment with all the internal (e.g. Clinical Trial Supply Managers, Supply Chain Managers etc.) and external (e.g. external label service providers for specialized labels) partners for IMP label related activities. Is responsible for communicating challenges to internal and external customers and bring solutions to mitigate any risk(s). Leads as a subject matter expert/functional guide on label process during internal/external inspections.

- Is responsible for communicating challenges to internal and external partners and bring solutions to mitigate any risks on project level. Adapts priorities in response to changing needs. Knows when to act independently or when to call out issues. Support the Business owner by coordinating the vendor management and vendor performance.

- Manages all applicable finance activities, including grants, purchase orders (PO) and invoice approval for IMP labels, as applicable. Works closely with BPO (Business Process Owner) to define processes, identify and support initiatives for process improvement and simplification, deliver key functional objective(s) along with

high quality standards and operational excellence when required.

- Be a mentor for the new CLM associates if nominated. Ensures colleagues know and use the appropriate processes and procedures and are aware of the risks of non-compliance. Supports Business Process Owner (BPO) to assess risks related to CLM and have robust process in place. Actively participates in projects, networks and/or forums. Acts as a role model for Novartis values and behaviors.

- >5 years of practical experience in chemical / pharmaceutical industry or > 3 years of experience in field of expertise

- Good knowledge about the Drug Development and clinical supply process

- Basic project management, good organization and planning skills

- Knowledge of relevant regulations (e.g. GMP, HSE etc.) and Novartis specific standards.

- Demonstrates problem-solving and idea generation skills

- Good presentation skills; Fundamental Leadership skills.

- Very good communication, negotiation and interpersonal skills. Ability to work in interdisciplinary teams..

Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we

achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

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Division

Development

Business Unit

Innovative Medicines

Location

India

Site

Hyderabad (Office)  
Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited  
Functional Area  
Research & Development  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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