

Knowledge Management Solutions Lead

Job ID
REQ-10008108
Jul 17, 2024
India

Summary

This role is responsible for the implementation of defined KM solutions (e.g. project plan and KPIs, design, development, ongoing delivery, continuous improvement).

About the Role

Knowledge Management Solutions Lead

Location – Hyderabad #LI Hybrid

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This role is responsible for the implementation of defined KM solutions (e.g. project plan and KPIs, design, development, ongoing delivery, continuous improvement).

Key Responsibilities:

- Responsible for the implementation of defined KM solutions (e.g. project plan and KPIs, design, development, ongoing delivery, continuous improvement).
- Work closely with Head of KM and the KM strategy roles to define the value proposition of KM solutions and to identify business opportunities to add value.
- Define, lead and continuously improve key knowledge management activities as well as data-driven strategies to improve effectiveness of same, e.g.: Knowledge mapping and prioritization, capture and creation, access and flow, Content lifecycle management and curation Solution measurement and maintenance.
- Establish the right methodology to create, review and revise metadata and to support the development and maintenance of taxonomies.
- Own and manage the relationship with customers while delivering a KM solution: establish the appropriate governance and become a trusted business partner.
- Understand the business landscape and ensure all relevant change management and training activities are implemented to foster solution adoption and engagement.
- Deliver action-oriented, business-relevant insights in a clear and impactful manner: use data-driven storytelling, effective communication, data analysis and processing.

Commitment to Diversity & Inclusion: :

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Role Requirements :

Essential Requirements

- Bachelor's degree in Business, Communications, Information Science, Knowledge Management or related. Master's degree a plus.
- 15+ years of experience with business consulting, knowledge management, content strategy and management, or related in a corporate or enterprise environment.

Desirable requirements:

- PMP or equivalent project management experience is a key requirement.
- People and team management experience, Experience working in multinational, multicultural environments required.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

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Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Marketing

Job Type

Full time

Employment Type

Regular

Shift Work

No

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