

# Digital Workplace Services - Mac Engineer

Job ID  
REQ-10011916  
Jul 03, 2024  
Czech Republic

## Summary

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you. This role will support Engineering projects/activities for Mac service in Digital Workplace Services, Unified Endpoint Management. Strong technical contribution for Digital Workplace Services primarily focused on MacBooks including Jamf and Intune expertise.

## About the Role

**Responsibilities** for this role include, but are not limited to:

- Support Macbook end points from macOS infrastructure for end user issues
- Support the provisioning process of macOS infrastructure using Jamf Cloud and Intune
- Creating documentation for certifying applications and OS versions
- Review and implement relevant policies, configurations and extensions in Jamf/Intune. Security and performance as part of the BAU
- Review and keep CIS benchmarks in line with the security requirements
- Maintain the documentation as part of life cycle of Mac service

Commitment to Diversity & Inclusion: :

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

## What you'll bring to the role:

- macOS Client Platform Engineer with at least 8+ years of experience, who is passionate about solving complex business challenges, to design and deploy scalable, secure solutions in the Apple Mac technology.
- 5+ years of experience supporting macOS infrastructure, Jamf Cloud, Intune, Jamf Connect, Zero Touch provisioning with ADE and other tools for automation for provisioning, monitoring, and managing the environment.
- Good experience in scripting with Bash / Python / Apple script. Experience in Application packaging and Patch management, also as endpoint security, device hardening/CIS benchmarks

- Good knowledge on Azure AD, Office 365, Security tools like DLP, Qualys, Forescout
- Strong experience in Infrastructure engineering related to Unified Endpoint Management. Certification in Jamf Pro & Apple are desirable.

### **Why Novartis?**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

### **You'll receive:**

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program – choice of benefits from Benefit Plus Cafeteria in the amount of 12,500 CZK per year; Meal vouchers in amount of 105 CZK for each working day (full tax covered by company); Public Transportation allowance; MultiSport Card. Find out more about Novartis Business Services: <https://www.novartis.cz/>

**Join our Novartis Network:** If this role is not suitable to your experience or career goals but you wish to stay connected to learn more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

### **Accessibility and accommodation:**

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

CTS

Location

Czech Republic

Site

Prague

Company / Legal Entity

CZ02 (FCRS = CZ002) Novartis s.r.o

Alternative Location 1

Mexico

Alternative Location 2

India

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Job ID

REQ-10011916

## Digital Workplace Services - Mac Engineer

[Apply to Job](#)

---

**Source URL:** <https://www.adacap.com/careers/career-search/job/details/req-10011916-digital-workplace-services-mac-engineer>

### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Prague/Digital-Workplace-Services---Mac-Engineer\\_REQ-10011916](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Prague/Digital-Workplace-Services---Mac-Engineer_REQ-10011916)
4. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Prague/Digital-Workplace-Services---Mac-Engineer\\_REQ-10011916](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Prague/Digital-Workplace-Services---Mac-Engineer_REQ-10011916)