

# Cloud Network Engineer

Job ID  
REQ-10014234  
Jul 08, 2024  
Czech Republic

## Summary

Location: Prague, Czechia About the Role: The Cloud Network Engineer will play an important role within our global healthcare company, focusing on the design, implementation, and maintenance of cloud-based network infrastructure. This position is project-based, providing dynamic and challenging opportunities to work on various cloud networking initiatives that enhance and support our global operations. The Cloud Network Engineer will ensure seamless connectivity and robust performance of cloud networks, contributing to the overall efficiency and security of our healthcare services. This role requires a proactive, detail-oriented professional with a strong technical background and the ability to adapt to evolving project demands and technological advancements.

## About the Role

### Key Responsibilities:

- **Cloud Network Design and Implementation:** Design, configure, and deploy cloud network solutions to support the organization's global operations, and lead cloud network infrastructure projects, ensuring alignment with business requirements and technological advancements.
- **Cloud Network Maintenance and Support:** Monitor, troubleshoot, and resolve cloud network issues to ensure optimal performance and minimal downtime; and conduct regular cloud network assessments and implement necessary updates and upgrades
- **Security and Compliance:** Adhere to robust cloud network security measures to protect sensitive healthcare data and comply with industry regulations. Support periodic security audits and risk assessments to identify and mitigate vulnerabilities.
- **Collaboration and Communication:** Work closely with cross-functional teams, including IT, operations, and security, to support business initiatives and ensure seamless cloud network integration. Provide technical guidance to team members and end-users as needed
- **Documentation and Reporting:** Maintain comprehensive documentation of cloud network configurations, processes, and procedures. Prepare detailed reports on cloud network performance, incidents, and project progress for management review.
- **Vendor and Stakeholder Management:** Manage relationships with external vendors and service providers to ensure high-quality delivery of cloud network solutions and services. Collaborate with stakeholders to gather requirements and ensure that cloud network solutions meet business needs and expectations.

### Essential Requirements:

- Bachelor's degree in computer science, Information Technology, or a related field.
- 3+ Years of Professional Experience in Cloud Network Engineering. Proven track record in implementing and managing complex cloud network infrastructure in a large-scale, global environment.
- Demonstrated experience in leading and executing cloud network-related projects, from initial planning through to successful completion, on time and within budget.
- In-depth knowledge of cloud networking technologies, including virtual networks, hybrid clouds, and cloud-based load balancers. Proficiency with cloud networking services from leading providers such as AWS, Azure, and Google Cloud. Strong understanding of TCP/IP, DNS, DHCP, and other core network protocols.
- Knowledge of cloud network security measures, including security groups, firewalls, NAT gateways, etc.
- Troubleshooting and Problem-Solving: Good diagnostic skills for identifying and resolving complex cloud network issues. Ability to perform root cause analysis and implement effective solutions to prevent recurrence.
- Effective verbal and written communication skills to convey technical information clearly to both technical and non-technical stakeholders. Ability to work collaboratively with cross-functional teams, including IT, operations, and security, to achieve organizational goals.
- Skilled in creating and maintaining detailed cloud network documentation, including network diagrams, configuration files, and standard operating procedures. Ability to produce comprehensive reports on cloud network performance, incidents, and project outcomes for management review.
- Customer Service Orientation, and strong focus on providing high-quality cloud network support and ensuring user satisfaction.
- Hands-on experience with a wide range of cloud networking technologies and tools, including but not limited to AWS, Azure, Google Cloud, VPN, firewalls, and network monitoring systems.
- Fluency in English, written and oral

**Desirable requirements:**

- AWS Certified Solutions Architect or AWS Certified Advanced Networking – Specialty – beneficial.
- Microsoft Certified: Azure Solutions Architect Expert or Google Cloud Professional Cloud Network Engineer – beneficial.
- Cisco Certified Network Associate (CCNA) or Cisco Certified Network Professional (CCNP) is a plus.

**Commitment to Diversity & Inclusion:**

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

**You'll receive (CZ only):**

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program - choice of benefits from Benefit Plus Cafeteria in the

amount of 12,500 CZK per year; Meal vouchers in amount of 105 CZK for each working day (full tax covered by company); Transportation Allowance; MultiSport Card. Find out more about Novartis Business Services: <https://www.novartis.cz/>

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Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** If this role is not suitable to your experience or career goals but you wish to stay connected to learn more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

### **Accessibility and accommodation:**

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

CTS

Location

Czech Republic

Site

Prague

Company / Legal Entity

CZ02 (FCRS = CZ002) Novartis s.r.o

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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