

# Specialist – Wireless Network Engineering

Job ID  
REQ-10014235  
Jul 16, 2024  
Mexico

## Summary

The responsibility of a Wireless Network Engineer is to implement, maintain, document, and troubleshoot Novartis Next-Generation Wireless infrastructure. The primary goal is to ensure that the wireless network operates smoothly, securely, and in line with the business requirements.

This involves primarily working with network devices, protocols, and technologies to establish reliable and efficient communication between systems and users.

## About the Role

### MAJOR ACCOUNTABILITIES

- Designing/Implementing Solutions
- Troubleshooting and Monitoring
- Documentation, collaboration, and Support
- Continuous Learning and development
- Change and Problem Management

### KEY PERFORMANCE INDICATORS / MEASURES OF SUCCESS

- Project Quality & Timelines
- Vendor Management
- Cost Competency
- Design Documentation
- Collaboration and Communication
- Automation Adaptability
- Compliance Management
- Professional Development and Certifications

### EDUCATION

- Bachelor's or Master's Degree in the field of Computer Science or related
- Cisco Certified Network Associate (CCNA) or Cisco Certified Network Professional (CCNP).

Continuous Learning:

Commitment to ongoing professional development through courses, workshops, and seminars to stay current with evolving technologies and industry standards.

### EXPERIENCE

- 3+ years of experience in LAN and WLAN networking
- Experience with Wi-Fi Technologies (RF, SSID, 802.11 etc)
- Basic/Intermediate knowledge of Cisco WLAN functionality
- Strong analytical and troubleshooting skills.
- Excellent communication and collaboration skills.
- Ability to work in a fast-paced, dynamic environment.

## SKILLS & KNOWLEDGE

- Understanding of Wi-Fi networking principles and protocols.
- Knowledge of TCP/IP networking and protocols
- Familiarity with wireless equipment and tools (e.g. APs, WLCs, Survey tools).
- Ability to troubleshoot wireless network issues.
- Capability to write effective network documentation.

## LANGUAGES

- Business fluent in English (written and spoken)

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Division

Operations

Business Unit

CTS

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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