

# Global Ops Excellence Director

Job ID  
REQ-10018200  
Aug 08, 2024  
India

## Summary

The Global Operational Excellence (OpEx) Director is a cross-disciplinary thinker with a positive personality, entrepreneurial mindset, and an uncompromising drive to trans-form drug development and improve patient lives. Defined by highly proficient program management expertise, this role is a proven project leader who can drive highly performant cross-functional teams (Drug Development Units and Functions), challenge the status quo through novel thinking and deliver measurable organizational impact. This role is accountable for delivering strategic imperatives for Development by taking ownership for the creation, planning and independent operationalization of specific improvement projects. The role is expected to enhance the executional certainty of assigned change initiatives by deploying best-in-class project management practices, successfully leading multi-disciplinary teams (influencing through the matrix) and integrating insights from internal and external specialists. The impact of this role will be measured through executional success as well as the clarity of connection between operational excellence projects and influence on Development's objectives, strategy and priorities, including (but not limited to) enhancing drug asset value, financial benefits of efficiency or productivity, improved operational outcomes or accelerating our cultural roadmap. This will require role modelling exceptional values and behaviours, embracing high-challenge conversations to drive change and leading-from-the-front to catalyse future best practices to help stakeholders achieve new performance heights.

## About the Role

### Major accountabilities:

- 1. Identify, propose, and deliver strategic and operational imperatives for Development as x-functional improvement projects using data as the performance baseline**
- 2. Accountable for the faultless, independent delivery of large-scale improvement projects that employ project management best practices to enhance certainty of success (i.e., project plans – scope, time, cost/resources, communication plans, impact measures/ metrics)**
- 3. Structure ambiguous problems and take action to solve them, with clear linkage to Development's objectives, strategy and priorities**
- 4. Synthesize clear takeaways from complex information into outcomes and recommendations using both qualitative and quantitative methods (i.e., external benchmarks, internal metrics, process performance analyses etc.)**

- 5. Lead cross-functional teams, influencing without authority, to develop the best solution and move stakeholders and the organization to act**
- 6. Establish trust-based relationships with leaders and stakeholders to better serve their organizations**
- 7. Deploy excellent verbal and written communication skills to transmit information effectively to all audiences, including senior leaders, in a structured manner**
- 8. Drive project teams and organizations to comprehensively improve operating model design, process simplification, data & technology enablement, and financial success, whilst ensuring quality standards and regulatory compliance**
- 9. Role model exceptional company values and behaviors, embracing high-challenge conversations, to drive change (ethics, change agent, collaboration, humility)**
- 10. Maintain awareness of process improvement methodologies and best practices (e.g., IQP, lean six sigma, Scrum, Agile ...)**

**Key performance indicators:**

**1. Successful project execution - Budget optimization and Operational excellence - Customer Feedback - Scientific exchange, including internal & external publications/presentations, invited lectures**

**Minimum Requirements:**

**Work Experience:**

- Functional Breadth.**
- Strategy Development.**
- People Leadership.**
- Project Management.**
- Collaborating across boundaries.**

**Skills:**

- Adaptive Strategy And Innovation.**
- Clinical Research.**
- Data Migration.**
- Drug Development.**

- **Estimation Process.**
- **Financial Management.**
- **Influencing Skills.**
- **Interpersonal Communication Skills.**
- **Leadership.**
- **Lifesciences.**
- **Microsoft Project.**
- **Operations.**
- **Organizational And Project Design.**
- **Pmi (Project Management Institute).**
- **Pmp (Project Management Professional).**
- **Prioritization.**
- **Program Management.**
- **Project Delivery.**
- **Project Execution.**
- **Project Life Cycle.**
- **Project Planning.**
- **Project Presentation.**
- **R&D (Research And Development).**
- **Requirements Gathering.**
- **Senior Management.**

**Languages :**

- **English.**

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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Division

Development

Business Unit

Pharma Research

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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