

LDC Adopt W&D Americas Manager

Job ID
REQ-10019020
Aug 14, 2024
Mexico

Summary

Location: Mexico City #Hybrid About the Role: The LDC Adopt W&D Americas manager is responsible to support SCM activities in all process units and associated functions within the E2E as Demand, Supply planning, Warehousing, Logistics, Sales Order Management, Intercompany order management, External Manufacturing & supply, Customs and Foreign Trade during the implementation of S4/Hanna, any upgrade to process and other support systems. Coordinate all activities under the LDC Adopt scope during SA/Hanna implementation/evolution such workshops, sprints, Business scenarios, UAT's, cutover, go live, training and hyper care period. Be the SPOC (Single point of contact) for the Americas region for any new solution or upgrade done to NVS systems.

About the Role

Major accountabilities:

- Leads the adoption process in all SCM functions within the LDC program and responsible for SCM Processes and SCM Performance when S4/Hanna go live in the region (main focus in W&D operations). Is responsible to standardize the processes in the Supply Chain without impacting service, processes performance and costs.
- Establish a clear and effective Business Process ownership within the organizational unit in line with Novartis Operational Standard for Supply Chain Excellence. Knowledgeable in W&D operations including CTC, ESO, Repackaging and External Supply to advice and guide any update or improvement in SAP to be adopted as part of the daily operation, maximizing the functionality and improving operation.
- Ensure process and SAP knowledge is continuously enlarged and applied in order to fully leverage the value of the integrated SAP system and to achieve high level of service, cost efficiency, quality and compliance.
- Establishes, maintains and operationality implements integration and reconciliation activities between Global NTO Supply chain, Procurement and Finance guidelines.
- Monitoring, controlling and improving SC processes and by managing and steering new products within the portfolio of CPO's, mapping if global standard solution covers new product launch from a supply/S4 Hanna POV.
- Ensure that all W&D processes comply with all relevant regulations like Customs and Trade laws and regulations by supporting issuance, implementation and management of Standards and Policies covering commercial and non-commercial materials. Be an ambassador for creating and maintaining Master Material to ensure the full set up is aligned with the standard global solution.
- Work closely with all stakeholders like CTC Country Managers, regional Head of Logistics, ESO, SCM to measure the functionality of system and overview if any improvement is needed as well communicate new or modified functionality within the SAP system that require to be evaluated for performance and

adoption. Support regional logistics function on a variety of projects and in identifying and implementing of cost savings opportunities.

Minimum Requirements:

- Higher education degree or other relevant areas relating to supply chain management (e.g. APICS)
- Minimum 5 years of work experience in the area of supply chain in regional/ local functions, sales affiliates and manufacturing sites.
- Experience with business implementations and deployment of large IT systems (preferably SAP)
- Advanced English
- Experience in global projects implementations.

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Division

Operations

Business Unit

CTS

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Technical Operations

Job Type

Full time

Employment Type

Regular

Shift Work

No

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representative of the patients and communities we serve.

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