

# Sr. Spec. DDIT IES O365 Sec. & Compl.

Job ID  
REQ-10023228  
Oct 09, 2024  
India

## Summary

-Specialist for project delivery and/or operations in the given business sub -capability. -Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery -Drive operations of systems and applications in scope (both Global and Local), ensuring their stability and integrity and meeting customer service levels.

## About the Role

### ROLE PURPOSE

- Lead technology delivery horizontal (across domains/business capability areas) focusing on set of technology platform capabilities, solutions, and services.
- Define enterprise technology direction, strategy, and roadmap for cross-functional platforms and systems in alignment with strategic priorities in partnership with Platform Architecture team.
- Responsible for ensuring technology (platform and systems) needs are met at scale for the enterprise, following industry best practices and continuous improvement

### MAJOR ACCOUNTABILITIES

- Define and execute technology delivery strategy catering to multiple business areas with an aim of bringing cutting-edge innovation, process standardization across platforms and systems with high focus on user experience and scalability.
- Partner with Domain Service Delivery for demand analysis, solution proposal/evaluation, and funding estimates.
- Ensure on time, within budget, compliant, secure, and quality delivery of portfolio.
- Create reusable and scalable assets and deploy them across functions and geographies to generate the desired business value and impact•
- Run efficient end-to-end value flow (from development to operations) for platforms, or systems ensuring availability and optimal performance for technology areas of responsibility.
- Establish governance structure for projects, operations, etc. with right stakeholder representation.
- Track, report, and deliver against agreed success factors and KPIs for various stakeholders in TT and

business.

- Follow industry trends and emerging practices to drive agility, speed, efficiency, and effectiveness.
- Active participation in external technology ecosystem such as key speaker engagements, panel discussions, etc.

**Additional specification required for the position:**

- Strong understanding of Azure Rights Management and Information Protection.
- Strong understanding around the AIP encryption/decryption process and its associations and integration with other systems including O365 services.
- Fair understanding around various services under the O365 Security and Compliance service.
- Work with O365/Cloud service providers to drive roadmaps and deliver solutions necessary to meet internal requirements, particularly in the areas of , security & compliance, eDiscovery using Azure Information Protection and other related services.

**KEY PERFORMANCE INDICATORS / MEASURES OF SUCCESS**

- Delivery on agreed KPIs including business impact.
- Launch of innovative technology solutions across Novartis at scale.
- Project / product portfolio execution performance (schedule, cost, quality, risks, compliance).
- Adoption and development of Agile, Productization and DevOps practices.
- Operations stability and effective risk management.
- Feedback on customer experience

**IDEAL BACKGROUND**

- BS in Computer Science or equivalent experience.
- 8+ years of broad IT experience in an enterprise environment. In-depth knowledge of infrastructure, systems management and application architecture
- Good understanding of AIP and RMS, O365 Security & Compliance service.
- Good to have scripting knowledge using PnP, Graph APIs, PowerShell etc. to design and lead automations around the O365 Platform services area.

- Good to have related Microsoft certification.

## LANGUAGES

- Business fluent in English (Written and Spoken)

## COMPETENCY PROFILE

- Product management
- DevOps
- Solution architect
- Systems integration and build

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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