

# IT Solution Delivery Sr. Manager for Medical Products

Job ID  
REQ-10026014  
Nov 21, 2024  
Spain

## Summary

Location: Barcelona (Hybrid)

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

The IT Solution Delivery is a global role responsible for delivery of business solutions and services for the DDIT (Digital, Data, and IT) for US & International Medical Affairs sub-domain. This role is responsible for the end-to-end delivery of projects and operations, collaborating closely with DDIT Strategic Business Partners for demand analysis, solution evaluation, and the successful deployment of projects and products.

## About the Role

### Major accountabilities:

- **Business Partnership:** Collaborate with IT Strategic Business Partners and business stakeholders to analyze demand, propose solutions, evaluate alternatives, and provide funding estimates.
- **Solution Delivery:** Partner with Technology Service/Solutions Delivery teams to ensure that platform and product strategies align with key market needs, while being scalable and reusable for priority and smaller markets.
- **Project Execution:** Ensure timely, compliant, secure, and within-budget delivery of projects in the assigned business domain.
- **Business Value Delivery:** Guarantee that all services, solutions, platforms, and products meet business objectives and deliver the intended impact.
- **Performance Tracking:** Define, track, and report on success metrics and KPIs for stakeholders within the domain.
- **Industry Awareness:** Keep up with emerging industry trends and practices to drive agility, speed, and efficiency in the solutions delivered.
- **User-Centric Design:** Ensure that the overall user experience is considered when designing and deploying new solutions.
- **Compliance:** Ensure all solutions adhere to security and compliance policies and procedures.

### Commitment to Diversity & Inclusion:

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

## Minimum Requirements:

- Education: Bachelor's degree in computer science, Information Technology, Engineering, or related field.
- 10+ years in IT Project/Product Delivery, including strategy development, global project management, people leadership, and stakeholder management.
- Proven experience in the life sciences, pharmaceutical, or medical sectors with a focus on IT product/solution delivery is an added advantage.

## Skills:

- Project management, budget management, and risk management.
- Strong business acumen, strategic planning, and performance management skills.
- Ability to manage service delivery and balance global solutions with local needs.
- Proficiency in working with global teams, collaboration, negotiation, and conflict resolution.
- Demonstrated leadership experience in managing teams and stakeholder relationships.
- Communication: Excellent interpersonal, analytical, and problem-solving skills with proven ability to engage with senior management and foster trust-based relationships.

**Languages:** Fluent in English.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world.

How can we achieve this?

With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

Spain

Site

Barcelona Gran Vía  
Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.  
Functional Area  
Technology Transformation  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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