

# Specialist CSOC/SIEM/DLP Engineer

Job ID  
REQ-10028175  
Nov 14, 2024  
Czech Republic

## Summary

Location: Prague, Czech Republic; Barcelona, Spain

CSOC Engineering will be an integral part of the Novartis Cyber Security Operations Center (CSOC). The CSOC is an advanced global team passionate about the active defence against the most sophisticated cyber threats and attacks. By leveraging various tools and resources, the CSOC Engineer will help to proactively detect, investigate, and mitigate both emerging and persistent threats that pose a risk to Novartis' networks, systems, users, and applications.

The main objective of the CSOC Engineering is to design, develop, implement, and manage dataflow pipelines and integrate them with SIEM platforms such as Sentinel and Splunk. The Data onboarded to SIEM will be Crucial for CSOC Analysts and the content development and SOAR Engineers to develop monitoring alerts and automation playbooks.

Collaboration with internal and external stakeholders, including Novartis' internal teams, external vendors, and Product/Platform engineers, will be a crucial aspect of this role. The CSOC Engineer will work closely with Application owners to understand and integrate various datasources. This may involve utilizing services such as Cribl, Syslog NG, Azure Monitoring Agent, Universal Forwarder to list a few.

Furthermore, the CSOC Engineering Lead will work in close partnership with the CSOC stakeholders, including TDR, THR, Forensic, Content Development, and SOAR teams. Their expertise and collaboration will be instrumental in quickly resolving any Data onboarding requests or resolve any issues with the detection rule on security tool such as SIEM, DLP, EDR.

Overall, the CSOC Engineering role is pivotal in ensuring the proactive defense of Novartis' critical assets, systems, and infrastructure against the ever-evolving landscape of cyber threats.

## About the Role

### Your key responsibilities:

#### Data Onboarding

- Evaluate and onboard new data sources, performing data analysis for identifying anomalies and trends, and developing dashboards and visualizations for data reporting.
- Collaborate with CSOC engineers, Threat Hunters, and CSOC Analysts to gather requirements and develop solutions.
- Troubleshoot and provide support for onboarding issues with platforms like Sentinel, Splunk, and Cribl.
- Validate and ensure proper configuration and implementation of new logics with security system and application owners.

- Perform data normalization, establish datasets, and develop data models.
- Manage backlog of customer requests for onboarding new data sources.
- Detect and resolve issues in various data sources, implementing health monitoring for data sources and feeds.
- Identify opportunities for automation in data onboarding and proactively detect parsing/missing-data issues.

#### Content Development and Automation

- Design and create security detection rules, alerts, and Use Cases utilizing platforms such as SIEM, DLP, EDR, and WAF.
- Develop robust detection mechanisms to identify and respond to potential security threats across various security technologies.
- Collaborate with cross-functional teams to understand risks and develop effective detection strategies that align with organizational security goals.
- Regularly review and enhance existing detection rules and Use Cases to ensure their effectiveness and alignment with emerging threats and vulnerabilities.
- Automation CSOC Engineering workload.

#### What you'll bring to the role:

- University working and thinking level, degree in business/technical/scientific area or comparable education/experience
- 2+ Years work experience.
- Good general security knowledge and general IT infrastructure technology and systems knowledge.
- Firsthand experience of Security tools like Splunk, Sentinel, DLP, XDR and understanding of security systems (such as AV, IPS, Proxy, FWs).
- Direct experience managing Data ingestion pipeline through Cribl.
- Security use-case design and development
- Understanding of SOAR and experience in Security Engineering tasks such as SIEM alert creation, SOAR playbook development
- Development experience in python (SDKs), and experience in scripting and Automation for Security tools.
- An understanding of error messages and logs displayed by various software.
- Understanding of network protocols and topologies.
- Strong technical troubleshooting and analytical skills.
- Experience in configuring Data collection Endpoints, connectors and parsers.
- Good knowledge of collectors/forwarder components, integrating Security tools using API, syslog, cloud etc.
- Strong communication skills, with experience reporting to and communicating with senior level management (with and without IT background, with and without in depth risk management background) on incident response topics.
- Experienced IT administration with broad and in-depth technical, analytical and conceptual skills.

#### Desirable:

- A knowledge of the MITRE ATT&CK framework

#### You'll receive (Prague only):

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law

requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program – choice of benefits from Benefit Plus Cafeteria in the amount of 12,500 CZK per year; Meal vouchers in amount of 90 CZK for each working day (full tax covered by company); public transportation allowance; MultiSport Card. Find out more about Novartis Business Services: <https://www.novartis.cz/>

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Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to <[di.cz@novartis.com](mailto:di.cz@novartis.com)> and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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Division

Operations

Business Unit

CTS

Location

Czech Republic

Site

Prague

Company / Legal Entity

CZ02 (FCRS = CZ002) Novartis s.r.o

Alternative Location 1  
Barcelona Gran Vía, Spain  
Functional Area  
Technology Transformation  
Job Type  
Full time  
Employment Type  
Regular  
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No  
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