

Program Manager DDIT - Strategy & Growth

Job ID
REQ-10033309
Dec 19, 2024
India

Summary

This role will provide the Program Management and DevOps leadership needed to drive technology roadmap for S&G focusing and enabling decision making in the function that directly drives success of Novartis through more effective product roadmaps, market analysis as well as evaluation for acquisitions.

The job purpose is to act as a Program and Project management lead leading a team of project associates to deliver IT solutions. We are looking for an experienced individual in S&G (Strategy & Growth) IT space to lead end to end delivery of the solutions that re-define how Novartis operates.

About the Role

As **DevOps Lead** your responsibilities include:

- Build and drives DevSecOps strategy in area under scope
- Help teams adopt and mature DevOps framework and culture in the area of responsibility
- Serve as a technical expert for project teams while providing consultation to help ensure new and existing software solutions are developed
- Create, maintain and iterate on our CI/CD processes for new and existing services
- Lead system incident support and troubleshooting for complex and non-complex issues
- Focus on value measurement to assess pain points, best practice adoption and automated releases with a clear focus on solution and value
- Support deployment automation, environment modeling and workflow orchestration to achieve rapid delivery of application features in a reliable and efficient manner
- Onboard team members to the DevSecOps platform tools.
- Script and automate the continuous integration process.

As a **Program manager** your responsibilities include, but are not limited to:

- Managing the delivery of internal and outsourced programs and projects from initiation to transition to operations
- Engage with global business leaders and leverage the appropriate IT teams and Functions to determine requirements and deliver IT solutions to improve efficiency and generate value.
- Delivering projects on time and within budget and to meet the desired business objectives
- Establishing plan and initiating project mobilization by confirming project scope, estimate, resources, roles and responsibilities
- Ensuring appropriate use of project management methods and tools depending on the type of project (e.g. Agile)
- Directing outputs of the project team, ensuring overall success of project and effective use of resources
- Monitoring and controlling execution of project and establish project governance, managing risks and

issues

- Ensuring project adherence with Data privacy, Security and Compliance policies and procedures within Project Management service scope. Have in-depth understanding of the validation procedures followed in a regulated environment.
- Engage with various user communities in S&G space to identify high priority subject areas. Develop project rationale and perform scoping assessments to determine feasibility of projects.
- Liaise with the service development team to suggest a high-level functional solution.
- Develop project estimates and complete financial model (costs, savings, etc.)
- Ensure that relevant stakeholders are involved in specification of new services and/or major upgrades to existing services.
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- Help drive change management and uptake of emerging tools and ways of working.
- Ensure implemented solutions are according to specifications and fit for purpose.
- Support definition, implementation and tracking of effectiveness of best practices.
- Ability to understand and communicate with many different stakeholders, e.g., those in business, IT and quality.
- Excellent written and verbal communication skills (English language). .
- Knowledge of / exposure to Drug Research, Development or Commercialization portfolios would be an advantage
- Lead and moderate various project team including Agile ceremonies as applicable
- Present program summary, highlight risks to senior management and steering committees.

- Superior leadership, interpersonal, communication, collaboration, influencing, negotiation, problem solving skills and stakeholder management
- Superior project and program management skills, including strong knowledge of and ability to apply various methodologies (e.g. ICE, PRINCE2, Agile, Waterfall etc.)
- Must bring hands on experience on driving Agile delivery including working knowledge of DevOps processes and tools
- General understanding of current technologies especially in the data space, and their application to enable business value
- Experience working in a global, multi-cultural and matrix environment
- Experience in delivering GxP IT solutions is an added advantage
- Role model in the Novartis Values and Behaviors

Role Requirements

Education:

- University degree in Informatics, Computer Sciences, Life Sciences or similar

Experience / Professional requirements

- A minimum of 10+ years of experience as a Program / Project Manager
- A minimum of 5+ years of experience in working in the Pharma or IT Industry
- Min 3 years of experience in implementing CI/CD pipelines, configuration management and exposure to DevSecOps
- Expertise in many of the CI/CD (continuous integration & continuous deployment) tools like Jenkins, Azure DevOps, BitBucket, etc.

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities.

Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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