

Associate Director Product Line Operations Management - Data Core Product Line

Job ID
REQ-10033828
Mar 13, 2025
USA

Summary

The Scientific Data and Products (SDP) group in NX builds and applies excellence in product and data management to continuously improve the impact and value of software and data to NIBR. We deliver intuitive, intentional, and integrated software solutions that create a frictionless user experience.

As Product Line Operations Manager in SDP, you will lead, develop, and mentor a group of experienced Product Operations Managers associated with a Product Line. In co-leadership with the Product Line Manager and Engineering manager for your product line, and in collaboration with your team and other key stakeholders, you will increase the value defined by the strategic mandate of your Product Line.

Working as a team with other Product Line Operations Managers and the Director Product Operations, you will be a key contributor to a shared vision for Product Operations as one of the three critical pillars in the Product matrix and evolve the strategy, framework, and product operating model for Product Operations. You will effect positive change and be a role model for the product matrix. You will balance long and short-term goals as well as NVS, BR, and NX priorities.

About the Role

Major Accountabilities:

Your role will be a blend of leading people and evolving product operational excellence in your team. You will help your team members succeed in their roles and prosper in their careers.

Your accountabilities include:

- Establishing and optimizing operational metrics and trends at a product line level that leads to reduced operational overhead and cost while maintaining existing value for BR.
- Ensuring secure, compliant, robust, and cost-effective operations across the Product Line.
- Attracting, managing, and growing top talent as a coach, mentor, and role model.
- Defining and implementing operational excellence for a group of globally deployed, high-impact scientific software products essential for BR.
- Helping your Product Line to effectively prioritize product roadmaps and resources, measure product success, and assess value delivery.
- Providing the strategic context necessary for your Product Line to effectively prioritize operational activities, establish stable product operations, and meet all security, stability, usability, performance, and sustainability requirements.

- Sustaining and improving the value created by existing capabilities in your Product Line by supporting and holding your team members accountable for sustaining and improving the value of their Products through continuously optimized operations.
- Ensuring adherence to security, quality and regulatory compliance (e.g. GLP & GCP) standards and policies.

What you'll bring to the role:

You are passionate about and experienced in leading and inspiring people and helping them reach their potential. You have an intrinsic drive to improve the quality, speed, and impact of scientific research by overseeing and elevating the operational excellence for a portfolio of software products. You thrive on working collaboratively in a complex life science environment.

- Domain expertise in the drug discovery industry in the capability space covered by your Product Line.
- The ability to lead effectively in a co-leadership model inside of a matrix organization, and to collaboratively develop and promote a shared vision.
- Creativity in identifying, encouraging, and accelerating innovative solutions, including in GxP regulated environments if applicable.
- Courage to challenge the status quo, to experiment, and to take smart risks.
- Promoting a learning culture within your teams.
- Creating a culture of empowerment and mutual support
- Very good communication skills.
- Having a clear and visible set of values and acting with integrity.

Novartis Compensation and Benefit Summary: The pay range for this position at commencement of employment is expected to be between \$166,400 and \$249,600 per year; however, while salary ranges are effective from 1/1/25 through 12/31/25, fluctuations in the job market may necessitate adjustments to pay ranges during this period. Further, final pay determinations will depend on various factors, including, but not limited to geographical location, experience level, knowledge, skills and abilities. The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an “at-will position” and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors.

You'll Receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity & Inclusion: Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay

connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Division

Biomedical Research

Business Unit

Pharma Research

Location

USA

State

Massachusetts

Site

Cambridge (Massachusetts)

Company / Legal Entity

U175 (FCRS = US175) Novartis Institutes for BioMedical Research, Inc.

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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