

# Sr Spec DDIT Dev CE Platform Configuration

Job ID  
REQ-10034221  
Dec 20, 2024  
India

## Summary

-Specialist for project delivery and/or operations in the given business sub -capability. -Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery -Drive operations of systems and applications in scope (both Global and Local), ensuring their stability and integrity and meeting customer service levels.

## About the Role

### Key Responsibilities:

- Deliver products according to strategy and with reusability.
- Ensure on time within budget compliant secure and quality delivery of portfolio for responsible service area.
- Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact.

### Key performance indicators:

- Delivery on agreed KPIs including business impact
- Launch of innovative technology solutions across Novartis at scale
- Business impact and value generated from DDIT solutions
- Adoption and development of Agile Productization and DevOps practices
- Operations stability and effective risk management
- Feedback on customer experience
- Applications adherence to ISC requirements and are audit ready.

### Minimum Requirements:

#### Work Experience:

- At least 8-10 years of experience in managing portfolios and delivering projects on time, within budget, and ensuring compliance, security, and quality.
- Demonstrated experience in ensuring that services, solutions, platforms, and products are fit for purpose and achieve the desired business value and impact.
- Proven track record of delivering on agreed KPIs, including launching innovative technology solutions at scale and generating significant business impact and value from DDIT solutions.
- Extensive experience in adopting and developing Agile Productization and DevOps practices, ensuring operations stability, and effective risk management.
- Strong ability to gather and incorporate feedback on customer experience, ensuring applications adhere

to ISC requirements and are audit ready.

- Industry/business exposure with the ability to develop trust-based relationships with key regional stakeholders and interact effectively with senior management.
- Comprehensive project management experience, including interactions with senior management and key stakeholders.

### **Commitment to Diversity & Inclusion:**

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

### **Accessibility and accommodation**

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities.

Please include the job requisition number in your message.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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