

# Solution & Service Design Manager

Job ID

393892BR

Aug. 15, 2024

Vereinigtes Königreich

## Zusammenfassung

-Leads the implementation of a sustainable Patient Access strategy at a local (CPO) level. Collects and analyze data to generate insights for Patient Access submissions that jointly create value for customers, patients and Novartis.

## About the Role

### Major accountabilities:

- Lead projects to submit patient access dossiers to regulatory authorities applying high standards of operational excellence.
- Has deep understanding of customer needs and the competitive and P&R environment to provide early relevant input into local product development decisions.
- Provides analytical rationale for Business Cases -Maintain and update all relevant P&R tools and systems.
- Create insightful reports that translate the outputs of analysis of relevant data on pricing and reimbursement strategy of Novartis and competitor products into impactful business recommendations.
- Build and leverage strong networks and relationships with key customers, key opinion leaders and individual and institutional key decision makers, to optimize the positioning and messaging of Novartis products and facilitate the co-creation of value propositions with customers.
- Leads the local input to both global and local Pricing -Adapt Global Healthcare Economics models to accurately reflect local environments -Good negotiation skills and ability to support (& understand from commercial point of view) tender/deal with the region -Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt -Distribution of marketing samples (where applicable)

### Key performance indicators:

- Achievement of Novartis local P&R and uptake targets -Effective use and improvement of tracking systems to measure access.
- Shortening product(s) time to market -Improvement/expansion of patient access

### Minimum Requirements:

#### Work Experience:

- Experience with reimbursement dossier compilation.
- Proven ability to understand and clearly communicate scientific and.
- Understanding of National Health Care, regulatory environment of drug.

- Strong negotiation and analytical skills.
- P&R and Listing processes.
- economic topics.

**Skills:**

- NA.

**Languages :**

- English.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Abteilung

International

Business Unit

Innovative Medicines

Ort

Vereinigtes Königreich

Website

London (The Westworks)

Company / Legal Entity

GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area

Market Access

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Job ID  
393892BR

## **Solution & Service Design Manager**

[Apply to Job](#)

---

**Source URL:** <https://www.adacap.com/careers/career-search/job/details/393892br-solution-service-design-manager>

### **List of links present in page**

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/London-The-Westworks/Solution---Service-Design-Manager\\_393892BR](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/London-The-Westworks/Solution---Service-Design-Manager_393892BR)
5. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/London-The-Westworks/Solution---Service-Design-Manager\\_393892BR](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/London-The-Westworks/Solution---Service-Design-Manager_393892BR)