NOVARTIS

IT Solution Delivery Manager

Job ID
REQ-10013559
Jan. 15, 2025
Spanien

Zusammenfassung

Location: Barcelona (Hybrid - Office)

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Role Purpose:
• Act as an advisor providing guidance to improve global business processes, products, services, and software through data analysis.
• Engage with global business leaders and leverage the appropriate DDIT teams and Functions to determine requirements and deliver data-driven recommendations to improve efficiency and add value.
• We are looking for an experienced Solution Delivery Manager in Global Clinical Operations (GCO) to lead requirements analysis of systems which re-define how Novartis operates in GCO space. You will be working on strategic initiatives with the mandate to deliver solutions which will bring transformative change to the GCO domain and will allow Novartis to realize a competitive advantage. You will join a highly skilled team in GCO Service Delivery function to deliver on the vision.

About the Role

Major accountabilities:

- Leading business requirements/ business process analysis in the area of Site Study Operations with a team of business users including utilizing necessary analytical tools that result in aligned concepts, business processes and requirements with the business team; providing guidance to the business team to ensure consistency of the overall solution; continuous management of user expectations.
- Owning and managing user requirements specifications for a functional area, ensuring that the complexity of the requirements is documented in concise, scalable manner that is easily understood by both the business team and solution delivery teams.
- Owning the delivery of user requirements for a functional area including providing continuous clarifications to the team on requirements during build and validating the implementation of requirements from a usability perspective.
- Ensure consistency and traceability between user requirements, functional specifications, and testing & validation.
- Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope.
- Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), DDIT Service

Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions, and services wherever applicable. Additional specification required for testing..

Minimum Requirements:

- University degree in Computer Sciences, business or similar OR relevant experience.
- Working experience within the pharmaceutical industry, Relationship Management, leveraging digital technology / big data, multi-national global experience, Interactions with senior management, influencing without authority, Collaborating across boundaries.
- 8+ years of experience in business process analysis within drug development domain
- Proven experience analyzing business needs, eliciting, and documenting effective user requirements.
- Awareness of GxP and relevant controls applicable for IT systems (desirable)
- Ability to collaborate with subject matter experts, technical experts across teams solution design.
- Knowledge on business process modelling
- Excellent verbal and written communication skills in English
- Experience working with Global teams and multi-vendor situations
- Learning Agility and ability to manage priorities.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. https://www.novartis.com/careers/benefits-rewards

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: https://talentnetwork.novartis.com/network

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Abteilung
Operations
Business Unit
CTS
Ort
Spanien
Website
Barcelona Gran Vía

Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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Job ID
REQ-10013559

IT Solution Delivery Manager

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