# **U** NOVARTIS

# SSO Strategy & Operations Manager(m/f/n)

Job ID REQ-10026490 Nov. 15, 2024 Deutschland

#### Zusammenfassung

Beitrag mit entsprechender Aufsicht zu allen Aspekten globaler klinischer Studien,s), um Studienergebnisse innerhalb von Zeitplan-, Budget-, Qualitäts-/Compliance- und Leistungsstandards zu liefern. Kann bestimmte Aspekte des globalen klinischen Studienprozesses leiten. Trägt durch Prozessverbesserung und Wissensaustausch zu operativer Exzellenz bei.

### About the Role

#### Major accountabilities:

- Drives translation, implementation, and execution of the global/hub strategic plan in the country/cluster.
- Identifies country/cluster-specific opportunities, challenges, and risks, supports mitigation with regards to systems and processes
- Prepares and analyzes country/cluster-specific metrics and business insights and communicates them to the Country/Cluster S&O Head, LT, and other internal and external stakeholders
- Drives overall country/cluster data quality mindset and initiatives (e.g., for CTMS, Site Cockpit, CMI, etc.)
- Develops country/cluster-specific communication, transformation and change management plans as needed

• Supports global/hub information and transformation initiatives, change management and SSO evolution incl. culture and mindset change

- Analyzes external benchmarking, trends, and regulations in the country/cluster.
- Provides country/cluster-specific input to be considered in the global/hub SSO strategy

#### **Requirements:**

- Bachelor's Degree in life sciences required; Advanced Degree in scientific or business preferred
- Fluent in both written and spoken German and English
- Minimum 5 years' experience in pharmaceutical development, preferably in clinical research
- Experienced in Operations and Strategy of pharmaceutical development processes and in technical approaches

• Experience in performance management and productivity projects preferred (incl. application of quantitative approaches to re-designing processes, improving productivity and/or improving efficiency)

• Thorough understanding of the international and national aspects of drug development process, incl.

international standards (GCP/ICH), health authorities (FDA/EMA), local/National Health Authorities regulations

- Good strategic thinking skills, ability to manage multiple projects, flexibility to quickly adapt priorities according to business and strategic needs
- Demonstrated experience in matrix organizations and ability to influence without authority
- Strong communication, presentation, and networking shills

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Abteilung Development **Business Unit Innovative Medicines** Ort Deutschland Website Nuremberg (Non-Sales Force) (Novartis Pharma GmbH) Company / Legal Entity DE14 (FCRS = DE014) Novartis Pharma GmbH Alternative Location 1 Munich (Non-Sales Force) (Novartis Pharma GmbH), Deutschland **Functional Area Research & Development** Job Type Full time **Employment Type** Regulär Shift Work

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