

Customer Strategy & OCE Lead

Job ID
REQ-10033732
Dez. 11, 2024
China

Zusammenfassung

Purpose of the role:

this is a full-time in-country role to plan and coordinate efforts between international and market teams across the country ICE program and ensure smooth implementation of ICE in China.

About the Role

Major accountabilities:

- Work closely with and support County ICE Ops Lead to identify, support and coordinate across the ICE Country team.
- Manage process and oversee execution of county jobs to be done across ICE missions and workstreams to enable successful ICE implementation. Including developmeent and management of Country ICE implementation plan.
- Coordinate between international efforts and market efforts for respective teams.
- collaborate with ICE PMO and country PMs team to support cross-program coordination.
- report progress to ICE PMO lead via the ICE PMO Hub, raising delays and bottlenecks-blockers as they emerge.
- Capture learnings from ICE rollout in country to support future waves and full adoption of ICE.

Minimum Requirements:

Work Experience:

- Cross Cultural Experience.
- Operations Management and Execution.
- People Leadership.
- Process management.
- Proven Ability to Develop trust-based relationships with key regional.
- Project Management.
- stakeholders.

Skills:

- Agility.
- Cross-Functional Collaboration.
- Customer Engagement.
- Customer Experience.
- Customer Insights.

- Data Analytics.
- Data Strategy.
- Digital Marketing.
- Marketing Strategy.
- Media Campaigns.
- Product Marketing.
- Project Management.
- Stakeholder Engagement.
- Stakeholder Management.

Languages :

- English.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

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Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>. You can follow us via Novartis Group Recruitment WeChat Official Account and Novartis Group WeChat Video Account.

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and

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Abteilung

International

Business Unit

Innovative Medicines

Ort

China

Website

Shanghai (Shanghai)

Company / Legal Entity

CN06 (FCRS = CN006) Beijing Novartis Pharma Co., Ltd

Functional Area

Marketing

Job Type

Full time

Employment Type

Regular

Shift Work

No

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