

# Digital Workplace Services - Client Engineer

Job ID

REQ-10002177

Jun 14, 2024

República Checa

## Resumen

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you. As a Windows and Citrix Engineer, you will be responsible for managing and maintaining our Windows and Citrix infrastructure. The ideal candidate will have a strong background in designing, implementing, and maintaining Windows and Citrix environments.

## About the Role

**Responsibilities** for this role include, but are not limited to:

- Design, deploy, and manage Citrix Virtual Apps and Desktops environments in accordance with best practices and our organization's requirements.
- Troubleshoot and resolve issues related to Citrix infrastructure, applications, and user connectivity.
- Configure, manage, and troubleshoot Windows operating systems and related technologies.
- Assist in the development and execution of disaster recovery and business continuity plans for Citrix environments.
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- Ensure compliance with security policies and procedures and implement appropriate security measures.
- Document system configurations, processes, and procedures for reference & compliance purposes

Commitment to Diversity & Inclusion: :

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

## What you'll bring to the role:

- Experience in Infrastructure engineering in Windows OSD and expertise in deploying and managing Citrix Virtual Apps and Desktops
- Experience with Citrix Cloud, including management and migration of Citrix workloads. Hands-on experience in creating PowerShell or similar scripting.
- Deep understanding of Active Directory, Group Policy, DNS, and DHCP services. Understanding of public and hybrid cloud architecture

- Familiarity with networking principles, protocols, and technologies. Excellent problem-solving and analytical skills with the ability to diagnose and resolve complex technical issues.
- Strong communication and collaboration skills to work effectively within cross-functional teams. Ability to work and lead (a cross-functional team) in a matrix.

### **Why Novartis?**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

### **You'll receive:**

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program – choice of benefits from Benefit Plus Cafeteria in the amount of 12,500 CZK per year; Meal vouchers in amount of 105 CZK for each working day (full tax covered by company); Public Transportation allowance; MultiSport Card. Find out more about Novartis Business Services: <https://www.novartis.cz/>

**Join our Novartis Network:** If this role is not suitable to your experience or career goals but you wish to stay connected to learn more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

### **Accessibility and accommodation:**

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

División

Operations

Business Unit

CTS

Ubicación

República Checa

Sitio

Prague

Company / Legal Entity

CZ02 (FCRS = CZ002) Novartis s.r.o

Job Type

Full time

Employment Type

Regular

Shift Work

No

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