# **Specialist Quality Operations**

Job ID REQ-10015908 Jul 18, 2024 India

#### Resumen

-Manages Quality aspects and projects within area of responsibility. -Ensures and supports overall GxP conformity and Compliance with the Novartis Quality Management Systems.

## **About the Role**

## Major accountabilities:

### **Key performance indicators:**

- Have expertise in Supplier Quality management and QMS activities. Drafting of QRA, QAA and AMR documents. Handling Supplier Qualifications and change notification.
  - Interpret and compile APQR and/ or extracted data from Internal Novartis systems into a pre-defined template and draft conclusion of product quality review.
  - Create and review GxP documents including SOPs, working procedures, trend reports, qualification reports and technical investigations, as and when needed.
  - · Provide active support during internal and external audits by collecting and presenting the requested process/ data and reports
  - · Adherence to the current GxP and compliance policies of Novartis Perform and deliver Quality Operations services in support of product quality compliance and regulatory workflows
  - · Hold accounts in workflow applications (such as SAP, Dragon, SUBWAY, TEDI etc.) to ensure appropriate execution of service deliverables
  - · Generate and analyze predefined and ad-hoc reports in various applications (such as AGILE PLM, AQWA etc.) and perform follow-up actions if required
  - Ensure compliance to the Novartis internal quality standards, relevant regulatory requirements, filed product quality standards and service level agreements
  - · Support implementing service quality and process improvement projects, CAPA management within Quality Service Centers
  - · Comply with all internal functional operating procedures like time tracking, KPI reporting, ticket management tools and other internal systems and processes

#### Requirements for the role

- Minimum 6 years of experience in Quality assurance activities in pharmaceutical company.
- GxP knowledge, Basic IT knowledge
- · Good communication, presentation and interpersonal skills
- Experience of working closely with the global stakeholders

#### **Minimum Requirements:**

## Work Experience:

- Functional Breadth.
- QC/ QA in pharmaceutical ind./ biotech with environmental monitoring &.
- Collaborating across boundaries.
- · cleanliness zones.

## Skills:

- Continuous Learning.
- Dealing With Ambiguity.
- Gmp Procedures.
- Qa (Quality Assurance).
- Quality Control (Qc) Testing.
- · Quality Standards.
- Self Awareness.
- Technological Expertise.
- Technological Intelligence.

#### Languages:

• English.

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División

Operations

**Business Unit** 

Innovative Medicines

Ubicación

India

Sitio

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

**Functional Area** 

Quality

Job Type

Full time

**Employment Type** 

Regular

Shift Work

No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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REQ-10015908

## **Specialist Quality Operations**

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- 2. https://talentnetwork.novartis.com/network
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