

# Director Strategy and Operations

Job ID  
REQ-10034113  
Ene 29, 2025  
Suiza

## Resumen

Location: USA, Switzerland, Ireland

About the role:

Accountable to support in defining, executing and evolving GCO Program Strategy & Planning's (PSP) strategic vision and delivering on all current and future functional and portfolio goals. Critical enterprise-thinker who works across boundaries and line function(s) to influence key areas of the vision and strategic initiatives across Global Drug Operations (GCO). Facilitates "early operational planning" mindset within and outside of PSP and inspires adoption of novel product delivery ways of working applied to clinical operations in external environments.

## About the Role

### Key Responsibilities:

- Supports in the development and rollout of defined strategic vision by translating into year-on-year goals and objectives with tracking for progress
- Creates and manages implementation of a sustainable resourcing model (including algorithmic development) across PSP to enable portfolio driven real time resource allocation
- Manages specific areas of operationalization of PSP objectives and goals both for today and for the future, ensuring clear value drivers, KPIs, metrics, and decisions are measurable and impactful in portfolio delivery and continuous improvement
- Creates, shapes and manages the internal/external messaging and communication / engagement strategy impacting PSP
- Provides oversight and support around content and ways of working to community / practice areas or other critical capabilities
- Ensures thought leadership through industry trend awareness, standardization and direction for business requirements and set of definitions related to systems and processes to drive operational excellence and cutting-edge delivery
- Builds and facilitates around capability and training needs including specific PSP elements like onboarding, functional / technical training and movement in to new ways of working
- Involved in cross-functional / cross-divisional initiatives and innovations which affect PSP to ensure alignment with future portfolio strategy

### What you will bring to the role:

- Minimum of 5 years working in global strategy, innovation or clinical operations leadership role. Specific

experience in clinical trials is preferred.

- Strong budget/finance management experience in Pharma research and development settings required
- Excellent negotiation and conflict resolution skills, decision making strength, excellent communication and writing skills
- 5 years of experience in global matrix teams
- Demonstrated leadership in innovation of pharmaceutical development process and in technical approaches
- Comprehensive project management abilities
- LEAN / Six Sigma certification / experience preferred
- Agile / Sprint methodology within project management experience preferred
- Experience in assessment of solutions / development / rollout of technical systems – both ‘off-the-shelf’ and internally developed preferred
- Understanding of drug development process; demonstrated success in planning and executing cross functional projects
- Organizational awareness, including significant experience working cross-functionally and in global teams
- Competent with various IT systems, including SharePoint and basic website development and maintenance
- Excellent communicator and presenter (oral and written), ability to communicate at all levels
- Fluent English - verbal and written.

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*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

#### **Accessibility and accommodation:**

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**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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Company / Legal Entity  
C028 (FCRS = CH028) Novartis Pharma AG  
Functional Area  
Research & Development  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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