

# Quality Operations Manager (f/m/d) - Kundl, Austria

Job ID  
REQ-10034539  
Feb 14, 2025  
Austria

## Resumen

~Verantwortlich für die Entwicklung und Koordination des strategischen LangzeitPlanes der eigenen Einheit, Unterstützung der Novartis Qualität-Leitung-Prozesse, Berichterstattung über die KPIs weltweit und Ansprechpartner für die gesamte Kommunikation der Qualität der Technologieplattform der eigenen Einheit weltweit.

~Verantwortlich für die Gesamtkoordination des Produktivitäts- und ProzessverbesserungsPlanes der eigenen Einheit sowie für die wichtigsten QS-Projekte von Novartis weltweit.

## About the Role

### Your responsibilities include, but are not limited to:

- **Strategic Project Management:** Assist the Site Quality Head in managing strategic projects, including global initiatives. Lead major projects and drive strategic quality initiatives at the site.
- **Leadership and Strategy:** Be an integral part of the Quality Leadership Team, providing direction, formulating strategies, and making key decisions.
- **Data-Driven Insights:** Collaborate with the executive Quality Leadership Team to provide data-driven insights and recommendations. Develop and execute strategic plans for the mid to long-term, aligning with the site strategy, including business continuity management.
- **Resource Planning and Budgeting:** Support resource planning and budgeting to ensure optimal allocation and utilization.
- **Quality Project Governance:** Oversee overall quality project governance at the site, including facilitation, collection, and maintenance of project charters and eCARs.
- **Continuous Improvement:** Drive continuous improvement and COGS competitiveness towards achieving competitive quality and ensuring GMP compliance.
- **Operational Excellence:** Execute and support OpEx improvement projects. Ensure projects are delivered on time, and identify, analyse, and improve existing operational processes (QA/QC) to enhance efficiency and effectiveness.
- **Talent Development:** Actively support talent development and promote talent exchange within the organization for individual growth and benefit.

### What you will bring to the role:

- **Education:** University degree with a scientific / technological background (e.g. Biotechnology, Biology, Pharmacy, Biochemistry, Business Administration Know-How or a related field).
- **Experience:** Over 5 years of demonstrated experience in cross-functional project management within quality assurance and control, along with a strong track record of leading large teams.
- **Competencies:** This role requires collaboration, leadership, and problem-solving skills, with advanced

communication to motivate colleagues and a structured working style. Essential skills include budget management, operational excellence, risk management, business insights, and project excellence. In-depth knowledge of GMP, quality assurance, and health authority guidelines is crucial, along with strategic thinking, quality decision-making, and proficiency in MS Office and other IT applications.

- **Languages:** Fluent in English (oral and written); German is a plus.

#### **Desirable Requirements:**

- **Team Player:** Ability to foster stakeholder engagement.
- **Negotiation Skills:** Strong negotiator with influencing and persuading capabilities.
- **Problem Solving:** Excellent problem-solving and decision-making skills.
- **Productivity Improvement:** Strong in defining and implementing productivity improvement measures.

#### **What we offer:**

In addition to a competitive base salary, we offer an attractive bonus/incentive program, a modern company pension plan, childcare facilities, 14 weeks of fully paid parental leave, training and development programs, and global career opportunities within the Novartis Group. The base salary for this position consists of the collective agreement minimum salary of €64 023,54/year (full-time basis), with the possibility of overpayment based on your previous experience, qualifications, and individual competencies.

#### **We also offer:**

- Possible overpayment depending on experience
- A secure employment relationship in a state-of-the-art workplace
- Subsidized lunch
- Exciting training and development opportunities (local pharmaceutical training modules)
- Employee referral program (€1,500 bonus)
- Discounted shopping opportunities (local stores)
- Modern company pension plan
- 24-hour accident insurance
- Childcare facilities
- 14 weeks of fully paid parental leave

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

**Commitment to Diversity and Inclusion:** Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

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División

Operations

Business Unit

Innovative Medicines

Ubicación

Austria

Sitio

Kundl

Company / Legal Entity

AT33 (FCRS = AT033) Novartis Pharmaceutical Manufacturing GmbH

Functional Area

Quality

Job Type

Full time

Employment Type

Regulär

Shift Work

No

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## **Unterstützungen für BewerberInnen mit Behinderungen**

Wenn Sie aufgrund einer Erkrankung, einer körperlichen Behinderung oder eines neurodiversen Zustandes eine Unterstützung bei verschiedenen Teilen des Rekrutierungsprozesses benötigen, wenden Sie sich bitte an [disabilities.austria@novartis.com](mailto:disabilities.austria@novartis.com) und teilen Sie uns die Art Ihrer Anfrage sowie Ihre Kontaktinformationen mit. Unsere Unterstützung umfasst die Beratung zu geeigneten Positionen sowie die Begleitung bei allen Phasen des Bewerbungsprozesses. Das österreichische Gesetz sieht die Möglichkeit vor, die örtliche Behindertenvertrauensperson (BVP) in das Bewerbungsverfahren einzubeziehen. Wenn Sie dies wünschen, teilen Sie uns dies bitte vorab als Vermerk in Ihrem Lebenslauf mit.

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