NOVARTIS

Manager - Patient Support Analysis

Job ID
REQ-10038965
Ene 31, 2025
India

Resumen

A Healthcare Analytics Manager is responsible for leading data-driven initiatives that provide actionable insights to inform strategic business decisions in healthcare organizations. This role involves conducting deep-dive analyses to improve business performance, collaborating with cross-functional teams to define and complete analytics roadmaps that support the organization's goals as well as communicating actionable insights to relevant stakeholders.

About the Role

Key Responsibilities:

- Explore, develop, implement, and scale analytical solutions that address customer needs. **Co-create** with key stakeholders to build partnerships & collaborations.
- Strong **data storytelling mindset** with experience in handling projects independently
- Strong **Project Management** skills for leading the delivery of multiple projects, ensuring delivery of efficient and high-quality deliverables. Develop and coordinate project plans across the requirement gathering, design, development, testing and deployment stages of a project to support the successful delivery of dashboards
- Should have techno functional capabilities and should know how to use AI tools like a chatbot and would be required to do **gap analyses and share inferences from the same** in order to help make the AI tools better
- Functionally working with team of experts to incorporate industry leading best practices into services and solutions as well working with them to enable meticulous implementation strategic priorities
- Expertise in working **Proof of Concept**/**Prototype** development to pilot and pivot new capabilities
- Closely collaborate with business to drive BI best practices and build strong reporting/data visualization
- Work in **collaboration** with cross-functional teams to maximize value
- Provide effective and timely responses to **ad hoc requests**
- Should have **agile mindset** to continuously improve and augment the solutions via different tools and technologies

Minimum Requirements:

- Masters/ bachelor's in technology/ life-sciences/ management
- Strong technical and functional expertise in analytics
- Experience of 5-7 years in pharma or industry with wide maturity of analytics and reporting, Patient support analytics experience desired
- Experience in excel, PPT storyboard, SQL, Python/R along with data science python libraries, DataIKU
- Should have intermediate to advanced knowledge of applied statistics for analytics

- Consulting, project management and storytelling skills
- Ability to bridge the gap between the business team and tech. team by playing the analytics translator role
- Ability to architect and design reporting solutions for broad business/client needs
- Experience with Agile ways of working/ Six Sigma Greenbelt certified
- Experience in understanding and designing wide variety of complex data models
- Expert understanding of enterprise standard platforms, tools and technologies
- Ability to motivate and inspire teams, individuals working on products and projects
- Passion and commitment to drive results through unbossed wow and growth mindset
- Strong communication skills with flexibility to adapt wow for different cultures

Desired Requirements:

- Strong analytical thinking with problem solving approach
- Should have exposure to cross-functional/ cultural work environment
- Should be customer service oriented.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

División
Operations
Business Unit
Innovative Medicines
Ubicación
India
Sitio
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Márketing
Job Type
Full time
Employment Type
Regular
Shift Work
No
Apply to Job

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Job ID
REQ-10038965

Manager - Patient Support Analysis

Apply to Job

Source URL: *https://www.adacap.com/careers/career-search/job/details/req-10038965-manager-patient-support-analysis*

List of links present in page

1. https://www.novartis.com/about/strategy/people-and-culture
2. https://talentnetwork.novartis.com/network
3. https://www.novartis.com/careers/benefits-rewards
4. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Hyderabad-Office/Manager---Patient-Support-Analysis_REQ-10038965
5. mailto:diversityandincl.india@novartis.com
6. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Hyderabad-Office/Manager---Patient-Support-Analysis_REQ-10038965