

Cell Therapy Operations Manager

Job ID
REQ-10041120
Feb 24, 2025
Brasil

Resumen

The primary responsibility of this CTOM (Cell Therapy Operations Manager) role is to leading the LATAM regional pan-TA on-boarding, continued operations, and maintenance of CAR-T centers in compliance with local health authority and internal regulations. Ensuring on-time supply of high-quality starting material for manufacturing personalized CAR-T products and providing seamless end-to-end operational customer support.

About the Role

Job Description

Key Responsibilities

- Commercial Setting: Manage CAR-T center operations, coordinate key staff, ensure safe and efficient patient treatment, and lead continuous operations improvements.
- Clinical Trial Setting: Guide trial site selection, set up new ways of working, ensure site readiness, and manage CAR-T center operations to ensure proper timelines and quality standards.

Major Accountabilities

- Center Qualification: Lead onboarding of CAR-T centers, support site selection, and drive consistent roll out of site training plans.
- Center Operations Excellence: Ensure high-quality supply of human cells, drive site maintenance, and lead continuous operational improvements.
- Deviation Management: Evaluate, investigate, and document issues related to cell collection, handling, or processing, and provide feedback and training to improve outcomes.

Key Performance Indicators

- Guarantee proper CAR-T site network through effective onboarding and site maintenance.
- Deliver operational projects on time and reduce deviations.
- Support customer satisfaction and success of manufacturing.
- Impact on the Organization: Significant impact on ensuring safe and effective use of Novartis Cell & Gene therapies by treatment centers.

Ideal Background

- Education: University degree in Science, Medical or Nursing (bachelor's degree minimum).
- Experience: Several years in external partner-facing roles or leadership in healthcare, with experience in hospital stakeholder management, pharmaceutical or hospital GxP environment, and project management.
- Previous experience with CAR-T center qualification.
- Skills: Strong communication, emotional intelligence, business acumen, negotiating and scientific skills, and ability to operate in high technology environments.

Languages

- Required: Portuguese and English
- Preferred: Spanish

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity and Inclusion:

Novartis is an Equal Opportunity Employer and take pride in maintaining a diverse environment. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, gender, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status. We are committed to building diverse teams, representative of the patients and communities we serve, and we strive to create an inclusive workplace that cultivates bold innovation through collaboration and empowers our people to unleash their full potential.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

División

International

Business Unit

Innovative Medicines

Ubicación

Brasil

Sitio

Santo Amaro

Company / Legal Entity

BR03 (FCRS = BR003) NOVARTIS BIOCENCIAS S.A

Functional Area

BD&L & Strategic Planning

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Job ID

REQ-10041120

Cell Therapy Operations Manager

[Apply to Job](#)

Source URL: <https://www.adacap.com/careers/career-search/job/details/req-10041120-cell-therapy-operations-manager>

List of links present in page

1. <https://www.novartis.com/careers/benefits-rewards>
2. <https://www.novartis.com/about/strategy/people-and-culture>
3. <https://talentnetwork.novartis.com/network>
4. <https://www.novartis.com/careers/benefits-rewards>
5. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Santo-Amaro/Cell-Therapy-Operations-Manager_REQ-10041120
6. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Santo-Amaro/Cell-Therapy-Operations-Manager_REQ-10041120