

# **Snr. Spec. DDIT ISC SecOps IAM**

Job ID

384418BR

juin 18, 2024

Inde

## **Résumé**

-Focused management of security operations and or technology governance and external/internal interfaces in accordance with service operations and management processes.

## **About the Role**

### **Major accountabilities:**

- Improves the operational stability, deployment and lifecycle of the solutions falling under security operations service line portfolio.
- Advocates and enforces applicable Novartis standards, policies, procedures, and best practices in the implementation and/or maintenance of applications.

### **Key performance indicators:**

- Stable, compliant, secure, and cost-effective operations measured by Availability, Performance, Capacity, Security Metrics -Responsiveness and Recovery Speed of critical incidents/issues in business -Learning Agility, ability to evaluate and launch new services and capabilities -Productivity gains and defect reduction through continuous improvement -Automation led Security Operations Services -Integration of Applications and Infrastructure into Centralized Security Platforms

### **Minimum Requirements:**

#### **Work Experience:**

- Proven Ability to Develop trust-based relationships with key regional.
- People Leadership.
- People Leadership.
- Operations Management and Execution.
- Operations Management and Execution.
- Ambiguity.
- Accountability.
- Relationship Management.
- Relationship Management.
- Relationship Management.
- Collaborating across boundaries.
- Collaborating across boundaries.
- Financial Management.
- Financial Management.

- Strategy Development.
- Strategy Development.
- Strategy Development.
- Experience working cross-functionally and trans-nationally.
- Process management.
- Process management.
- Strong cross functional leadership.
- Strong cross functional leadership.
- Supporting Quality activities / issues.
- Supporting Quality activities / issues.
- Interactions with senior management.
- Interactions with senior management.
- Accountability.
- Accountability.
- Risk.
- Risk.
- Project Management.
- Project Management.
- stakeholders.

#### **Skills:**

- IT Governance.
- IT Escalation Management.
- Quality Management & Standards.
- Knowledge of relevant policies.
- Strategic thinking and planning.
- Risk Management.
- Root Cause Analysis and Problem-Solving.
- Audit Planning.
- Vendor Management.
- IT Solution Architecture.
- IT Service Level Management.
- Talent & Leadership Development.
- IT Incident & Problem Management.
- Standard setting and KPI Management.

#### **Languages :**

- English.

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Operations  
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CTS  
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Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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