

# MDM Products Lead

Job ID

386247BR

jan 18, 2024

Espagne

## About the Role

Building relationships with millions of customers around the world requires effective management of customer profiles from across the enterprise. The MDM Products team provides the tools and resources to bring together information from dozens of systems to provide a seamless customer experience and enable operations and advanced analytics.

In this role, you'll be partnering with stakeholders from the commercial business, IT, and other internal and external partners to deliver master data management (MDM) solutions.

This role requires a senior technical system owner to deliver on critical Master Data Management (MDM) projects and operations within the Data Digital and IT (DDIT) function supporting Novartis' Innovative Medicines business. You will own a customer MDM technology solution end-to-end.

Join our team, and make a real impact on our customer relationships

## Your responsibilities include, but are not limited to:

- Establish technology roadmap for international master data management products serving Novartis's International commercial business.
- Establish the business case for new master data management investments.
- Work closely with global product owner to ensure Technology Service/Solutions Delivery teams deliver products according to strategy with reuse across other areas. Balance the needs of multiple stakeholders to prioritize the most impactful enhancements.
- Identify functional and nonfunctional requirements for master data management solutions
- Ensure services, solutions, platforms, products are fit for purpose and achieve the desired business value and impact.
- Run efficient DevOps for MDM solutions ensuring availability and optimal performance for responsible function / service area.
- Establish governance structure for projects, operations, etc. with right stakeholder representation.
- Track, report, and deliver against agreed success factors and KPIs for various stakeholders within your remit.
- Follow industry trends and emerging practices to drive agility, speed, efficiency, and effectiveness. Ensure the overall user experience is considered when designing, deploying new solutions and services.
- Ensure alignment to Security and Compliance policies and procedures and service level agreements.

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

## **Role Requirements**

### **What you'll bring to the role:**

#### Essential:

- Bachelor's degree or equivalent experience in a computer science, data science, business, or information technology discipline.
- 8+ years IT experience
- 2+ years of experience working with Master Data Management solutions, preferably in the commercial pharmaceutical industry.
- Experience with Commercial data and relationships between data entities is highly desirable.
- Experience of working effectively in an agile product environment.
- Ability to develop relationships with key stakeholders all over the world.
- Effective communications style with the ability to influence local and global teams and raise awareness of the value of master data management.

#### Desirable:

- Experience with leading MDM technologies, Reltio (preferred), Informatica, or EBX.
- Familiarity with global pharmaceutical data sources, including (e.g., OneKey, Ampco, Medidata)

### **Why Novartis?**

766 million lives were touched by Novartis medicines in 2021, and while we're proud of this, we know there is so much more we could do to help improve and extend people's lives.

We believe new insights, perspectives and ground-breaking solutions can be found at the intersection of medical science and digital innovation. That a diverse, equitable and inclusive environment inspires new ways of working.

We believe our potential can thrive and grow in an unbossed culture underpinned by integrity, curiosity and flexibility. And we can reinvent what's possible, when we collaborate with courage to aggressively and ambitiously tackle the world's toughest medical challenges. Because the greatest risk in life, is the risk of never trying!

Imagine what you could achieve here at Novartis!

**Join our Novartis Network:** If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

#LI-NOV = Novartis

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

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Operations

Business Unit

DATA, DIGITAL & IT

Emplacement

Espagne

Site

Barcelona Gran Vía

Company / Legal Entity

Novartis Farmacéutica, S.A.

Alternative Location 1

Inde

Job Type

Full Time

Employment Type

Regular

Shift Work

No

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