

Assoc. Dir. DDIT ISC Endpoint & Data

Job ID

393086BR

avr 16, 2024

Inde

Résumé

-Oversees security operations service line, technology governance and external/internal interfaces in accordance with service operations and management processes.

About the Role

Position Profile

General Information

Associate Name

Position Title / Position Number

Assoc. Dir. DDIT ISC Endpoint & Data

Job Title

System / Security Engineering

Job Family

Information Technology

Job Subfamily

Service Operations

Band

4

Division

CTS

Department

ISC Security Operations

Date of Last Change

(date of last change reflects an update to any of the following fields: Position Title, Purpose, Major Accountabilities,

Additional Specifications, Key Performance Indicators)

Profile Details

Purpose

The role is part of Network and Infrastructure Security Operations. Candidate should be able to manage multiple high-visibility and high-impact enterprise cybersecurity projects and activities with cross-functional teams while maintaining superior results including planning, development and management of technical requirements, design, testing and deployment of security solutions. Demonstrate ability to seamlessly switch from executive-level risk conversations to driving high level, strategic discussions around roadmaps and security solutions.

Major Accountabilities

In addition to accountabilities listed above in Job Purpose:

- Oversee end to end delivery of dedicated systems, tools or applications ensuring stability, integrity and business continuity
- Champion significant projects and business initiatives, demonstrating creativity and ingenuity to meet the agreed standards
- Collaborate with CSOC in support of Cybersecurity Threat Monitoring from deployed toolsets
- Streamline and/or simplify Ops tasks with automation
- Effectively manage global security tool deployment and drive remediation efforts wherever necessary
- Engage respective service lines and application managers to carry out corrective actions
- Coordinate / manage major incidents with relevant stakeholders, if required
- Ability to lead external resources covering BAU to drive service improvements under Security Operations
- Oversee problem management and drive identification of root causes as well as sufficient prevention of recurrences
- Ensure adherence to documented operational procedures to maintain system integrity
- Creation and upkeep of operational service documentation
- Adherence with Security and Compliance policies and procedures within Security Operations service scope

Additional Specifications

- 10 plus years of IT security experience with preferred area of Data Protection and Endpoint Security
- Strong proficiency in DLP, AV, EDR, Data Masking solutions
- Prior experience with Microsoft products including but not limited to Purview, Microsoft DLP, Defender, Microsoft Information Protection (MIP)
- Understanding of scripting languages for collaboration on automation demands
- Background in Security Operations, processes, solutions and technologies
- Strong skills in presentation and stakeholder management
- Proficiency in identifying and mitigating security risks
- Partner with senior management, compliance, architecture, application, infrastructure and internal teams within Security Operations

- Clear thinker and expert in dealing with ambiguity. Align solutions to the needs of our customers and business partners.
- Ability to thrive in fast paced, technologically forward leaning environment and are not afraid to push the boundaries of security capabilities.
- Consistently deliver on commitments, deadlines and objectives on multiple priorities

Key Performance Indicators (KPIs)

Green SLAs of Sec Ops KPIs

- Project cost and time variance
- Assignment success rate
- Feedback from stakeholders
- Number of new solutions implemented

Ideal Background

Education & Qualifications

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Division

Operations

Business Unit

CTS

Emplacement

Inde

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Job Type

Full time

Employment Type

Regular

Shift Work

No

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