# **U** NOVARTIS

# **Manager, Analytical Product Services**

Job ID REQ-10027508 nov 06, 2024 Inde

## Résumé

This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc.) and drive excellent customer service Services

# About the Role

Location - Hyderabad #LI Hybrid

#### About the Role:

This role will be a part of our growing Data & Product Services team, and report to Team Lead – Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc) and drive excellent customer service Services

#### Key Responsibilities:

• Design, develop and/or maintain ETL based solutions that optimize field excellence activities based on Country commercial excellence needs through a variety of evolving infrastructure landscape

• Deliver services through an Agile project management approach with appropriate documentation and communication throughout the delivery of services

• Maintain standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs for all outputs within the function

• Develop and maintain knowledge repositories that collect qualitative and quantitative data of field excellence related trends across Novartis operating markets

#### **Essential Requirements:**

• Experience of at least 6 to 8 years in using ETL tools (Alteryx, DataIKU, Matillion etc.) and hands on to cloudbased platforms like SnowFlake is required

• At least 6-8years' experience in SQL and Excel and Learning Agility & Ability to manage multiple partners with 2-4 years of experience in working on Pharma datasets

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You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <u>https://www.novartis.com/careers/benefits-rewards</u>

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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Division Operations **Business Unit** CTS Emplacement Inde Site Hyderabad (Office) Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited **Functional Area** Commercialisation Job Type Full time **Employment Type** Regular Shift Work No Apply to Job

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