

# Sales Representative

Job ID REQ-10034318 déc 18, 2024 Taiwan

#### Résumé

-The Sales Representative is a leading driver of our customer interactions and sales performance. They are the face of our customer experience approach and build deep relationships that deliver value for customers and patients in order to drive sales growth in a compliant and ethical manner.

#### **About the Role**

### Major accountabilities:

- Drive Competitive Sales Growth -Personalize and orchestrate customer engagement journeys for target HCPs by reflecting customer preferences, leveraging available content and multiple engagement channels -Build engagement by working in partnership with HCPs to develop a sustained collaboration over time for Novartis -Deliver memorable, customer-centric experiences beyond clinical differentiation by listening to their needs and understanding their healthcare environment -Leverage available data sources to create, dynamically prioritize and adjust relevant territory, account and customer interaction plans Share customer insights with relevant internal stakeholders on an ongoing basis to support the development of product-and indication-related content, campaigns and interaction plans -Deliver Value to Customers and Patients -Collaborate compliantly with cross-functional teams to design and implement solutions that address unmet customer and patient needs -Act with integrity and honesty by treating customers and colleagues in a transparent and respectful manner with clear intent.
- When facing ethical dilemmas, do the right thing and speak up when things don't seem right.
- Live by Novartis Code of Ethics and Values and Behaviors.

#### Key performance indicators:

• To be populated at local level, based on the guidance that will follow from IMI Field Engagement Performance Management Council outcomes

#### **Minimum Requirements:**

#### Work Experience:

- Established Network to target Customer Group desirable.
- Specific Product knowledge desirable.
- Sales in Healthcare / Pharma / related business.

#### Skills:

- · Account Management.
- Commercial Excellence.

- · Communication Skills.
- Compliance.
- · Conflict Management.
- Cross-Functional Coordination.
- Customer Insights.
- · Ethics.
- Healthcare Sector.
- Influencing Skills.
- · Negotiation Skills.
- · Selling Skills.
- · Technical Skills.

## Languages:

• English.

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Division

International

**Business Unit** 

Innovative Medicines

**Emplacement** 

Taiwan

Site

Tai Chung

Company / Legal Entity

TW03 (FCRS = TW003) Novartis (Taiwan) Co. Ltd

**Functional Area** 

Ventes

Job Type

Full time

**Employment Type** 

Regular (Sales)

Shift Work

No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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# List of links present in page

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