# **U** NOVARTIS

# **Operation Assistant**

Job ID REQ-10035308 jan 01, 2025 Taiwan

# Résumé

Provide professional administration support to V&A team.

Office base support for tender bidding document preparation, account contract preview and communication with the tender team of external vender.

# About the Role

#### Major accountabilities:

- Provide administration supports to V&A team, which include: daily operations support, business events and meetings arrangements, NVS guidance expert, and purchasing goods/or services etc.
- Take role as KAM specialist to provide office base support for tender bidding document preparation, account contract preview and communication with the tender team of external vender.
- Proactively monitor/follow-up the progress of assigned tasks and report to business leaders timely.
- Responsible for meeting logistic which including venue booking, catering, meeting material printing, facilities, coordination between internal/and external customers/and vendors, and other ad-hoc assignments
- Prepare regular business reports for responsible teams timely and accurately
- Conduct cross-functional communication/follow-up of business process to complete tasks/assignments
- Partner with Compliance Officer to build up the internal control governance and ensure its execution excellence

#### Key performance indicators:

- Deliver operational support with high quality
- Demonstrate excellent cooperation and collaboration with cross-functional stakeholders to ensure operation efficiency and effectiveness
- On-time report delivery

## **Minimum Requirements:**

## Work Experience:

- At least 3-year working experience in administration role. With healthcare industry experience is a plus.
- Detail-oriented
- Demonstrate teamwork and willing to learn
- Project excellence in demonstrating strong coordination, collaboration and quality execution
- Good communication and interpersonal skills
- Be familiar with MS office

#### Skills:

- Optimizing Customer value by co-creating and developing compelling.
- Managing diversity, challenges and transformation
- Proactive thinking.
- Excellence excution and best practice sharing.
- Knowledge of organization structures and working practices.
- Effective and Storytelling in communication.
- Time Management.
- Company and Department Strategy Prioritization.
- customer focused solutions.

#### Languages :

- English
- Chinese

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Division International **Business Unit** Innovative Medicines Emplacement Taiwan Site Taipei Company / Legal Entity TW03 (FCRS = TW003) Novartis (Taiwan) Co. Ltd **Functional Area** Installations et administration Job Type Full time **Employment Type** Regular Shift Work No Apply to Job

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# **Operation Assistant**

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