

# Senior Manager - MCI

Job ID

REQ-10036291

jan 09, 2025

Inde

## Résumé

As a Project Manager for MCI, you will be responsible for overseeing and driving the successful execution of MCI Analytics and Insights platform. You will work closely with cross-functional teams, such as platform team, data teams, analytics teams, brand teams and experience managers, to ensure the timely delivery of high-quality product enhancements and deployments. The ideal candidate should have a strong background in project management and possess excellent communication skills.

## About the Role

### Key Responsibilities:

- Manage end-to-end MCI projects, including requirements gathering, project planning, execution, monitoring, and reporting.
- Collaborate with stakeholders to define project scope, objectives, deliverables, and resource requirements, ensuring alignment with business goals.
- Develop and maintain project timelines, milestones, and budgets, proactively identifying and addressing potential risks and issues that may impact project delivery.
- Coordinate with cross-functional teams to ensure smooth coordination and communication throughout the project lifecycle.
- Lead project meetings and communicate progress, updates, and risks to stakeholders using Jira boards and reports, aligning with agile delivery cadence.
- Drive the creation and documentation of project requirements, including business and functional requirements, data requirements, and technical specifications.
- Conduct regular project status updates, providing detailed reports on project metrics, analytics, and key performance indicators (KPIs) to track project success.
- Ensure adherence to project management best practices, industry standards, and regulatory requirements.
- Stay updated with emerging trends and tools in analytics and project management, recommending and implementing process improvements to enhance project efficiency and effectiveness.
- Developing key performance indicators (KPIs) within Jira to track team velocity, sprint burn down, and other relevant agile metric

### Qualifications:

- Minimum of 7 – 10 years of business experience in analytics, consulting and/or enterprise software experience is required, including demonstrated ability of stakeholder management
- Understanding of Salesforce & MCI platforms and tools including good understanding of data and analytics domain
- Proficient in Jira administration, configuration, and reporting capabilities.

- Proficient in project management methodologies such as Scrum, Agile, Kanban while using Jira
- Excellent written and verbal skills. Strong interpersonal and analytical skills
- Ability to provide efficient, timely, reliable, and courteous service to customers. Ability to effectively present information
- Demonstrated knowledge of the Data Engineering & Business Intelligence ecosystem
- Program Management certifications is a plus

### **Commitment to Diversity and Inclusion:**

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

### **Accessibility and accommodation**

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**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?  
<https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

CTS

Emplacement

Inde

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Commercialisation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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