NOVARTIS

Snr. Spec. DDIT ISC SecOps IAM

Job ID
384418BR
Giu 18, 2024
India

Sommario

-Focused management of security operations and or technology governance and external/internal interfaces in accordance with service operations and management processes.

About the Role

Major accountabilities:

- Improves the operational stability, deployment and lifecycle of the solutions falling under security operations service line portfolio.
- Advocates and enforces applicable Novartis standards, policies, procedures, and best practices in the implementation and/or maintenance of applications.

Key performance indicators:

- Stable, compliant, secure, and cost-effective operations measured by Availability, Performance, Capacity, Security Metrics -Responsiveness and Recovery Speed of critical incidents/issues in business -Learning Agility, ability to evaluate and launch new services and capabilities -Productivity gains and defect reduction through continuous improvement -Automation led Security Operations Services -Integration of Applications and Infrastructure into Centralized Security Platforms

Minimum Requirements:
Work Experience:

- Proven Ability to Develop trust-based relationships with key regional.
- People Leadership.
- People Leadership.
- Operations Management and Execution.
- Operations Management and Execution.
- Ambiguity.
- Accountability.
- Relationship Management.
- Relationship Management.
- Relationship Management.
- Collaborating across boundaries.
- Collaborating across boundaries.
- Financial Management.
- Financial Management.

- Strategy Development.
- Strategy Development.
- Strategy Development.
- Experience working cross-functionally and trans-nationally.
- Process management.
- Process management.
- Strong cross functional leadership.
- Strong cross functional leadership.
- Supporting Quality activities / issues.
- Supporting Quality activities / issues.
- Interactions with senior management.
- Interactions with senior management.
- Accountability.
- Accountability.
- Risk.
- Risk.
- Project Management.
- Project Management.
- stakeholders.

Skills:

- IT Governance.
- IT Escalation Management.
- Quality Management & Standards.
- Knowledge of relevant policies.
- Strategic thinking and planning.
- Risk Management.
- Root Cause Analysis and Problem-Solving.
- Audit Planning.
- Vendor Management.
- IT Solution Architecture.
- IT Service Level Management.
- Talent & Leadership Development.
- IT Incident & Problem Management.
- Standard setting and KPI Management.

Languages :

- English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Divisione

Operations

Business Unit

CTS

Posizione

India

Sito

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Job Type

Full time

Employment Type

Regular

Shift Work

No

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