

Time Management Expert

Job ID 392639BR Mag 29, 2024 Messico

Sommario

The purpose of this role is to provide second level expert services for employees, managers and HR community for region Americas in the area of HR applications support and processes, with a focus on system integrations, system access and understanding of HR processes and their impact on our HR, IT and vendor application landscape.

About the Role

Location: Hybrid. CDMX

Your responsibilities include, but are not limited to:

- Provides day-to-day Time Services Delivery operations with compiling and entering time & attendance data, and reconcile errors to maintain accurate and complete time & attendance records, all in timely and accurate manner.
- Acts as SME for Times Services related to data and processes
- Ensures maintenance of all relevant HR related data is correct and complete
- Respects and follows the payroll calendar to prepare the necessary payroll inputs
- Resolves time & attendance related queries and issues within the standard established time frames raised by various partners, incl. associates
- Calls out requests and issues that cannot be resolved directly to the appropriate customer concern point of contact (i.e. IT / Time Services Unit Lead)
- Extracts regular and ad hoc reports needed for payroll and other branches upon request
- Track service requests and troubleshoots analyze error messages and questions
- Support periodic cost and efficiency analyses to support productivity objectives, support personnel cost budgeting process and control.
- Support evaluation of the services / processes / contingous improvement in scope.

• Contribute to people and organization services projects at country or BU leve

This position is temporary for 11 months

Role Requirements:

- Bachelor's degree in HR/other related field.
- Fluent in English and French
- Experience working in a shared service center model in a global environment a must.
- Must have experience with time management for the Canada
- Must have experience with HR systems and be systems savy.
- Strong knowledge and understanding of HR processes.
- · Ability to interact with all levels of management.
- Knowledge of SAP HR required.
- Proficient with MS Excel, Word and PowerPoint

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that

change patients' lives. Ready to create a brighter future together?:

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Divisione

People & Organization

Business Unit

CTS

Posizione

Messico

Sito

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Risorse umane
Job Type
Full time
Employment Type
Regular
Shift Work
No

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Accessibility and accommodation

Novartis is committed to work with and provide reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to tas.mexico@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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