NOVARTIS

Analyst - IM International

Job ID
REQ-10010926
Lug 23, 2024
India

Sommario

Our International Business Analytics team is looking for Analyst professionals who will provide analytics support to Novartis internal customers (ex-US CPOs & International marketing and sales teams) on various high complexity analytical reports, dashboards and requests. Support Global Business Solutions business in building practice by involving in various initiatives like performance tracking, knowledge sharing, on-boarding and training support, support team lead in all business-related tasks / activities, building process documentation and knowledge repositories.

About the Role

- **Major accountabilities:**

- Build and deliver below customer requirements as per agreed SLAs (timeliness, accuracy, quality, etc.) and drive excellent customer service (NVS performance report, Market overview (brand / therapy area), Disease area fact books, Market assessment and Situation analysis, New brand launch performance tracker, Portfolio Analytics, Others ad-hoc requests based on Secondary Research)

- Deliver services through structured project management approach with appropriate documentation and communication throughout the delivery of services.

- Build and maintain standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs for all outputs within the function.

- Develop and maintain knowledge repositories that gains qualitative and quantitative reports of brands, disease areas, macroeconomic trends of Novartis operating markets, etc.

- Support team leaders in recruitment and on-boarding of new associates within the organization

- Active participation in various sessions that enables growth and improves quality of NOCC Hyderabad work across the function.

- Align with all internal functional operating procedures like time tracking, KPI tracking and reporting, and other internal systems and processes. **Essential Requirements:**

- Degree or equivalent experience level, MBA with Graduate / Postgraduate in Medicine (MD/MBBS/BDS) Pharmacy / Life Sciences

- 3 – 4 years proven track record in business analytics in a market research firm or pharmaceutical

company or Pharma KPO/ Consulting

- MS office (Advanced Excel and PPT), Qlik/Power BI, expertise is a must for this role

- Seeking an adept database professional with validated expertise in desk research as well as healthcare and pharmaceutical data systems including IQVIA MIDAS and other IQVIA offerings, Evaluate Pharma, AlphaSense, Capital IQ, Clarivate, among others and committed to ensuring data integrity and generating insightful analyses

- High agility to work across projects, dataset and technologies

- Excellent presentation and stakeholder management skills

- Interpersonal and strong verbal and written communication skills

- Ability to operate optimally in an international matrix environment. Strong teammate who is dynamic and result oriented

- **Desirable Skills:**

- Data Science capabilities along with Alteryx/Dataiku, VBA, Python

- Highly motivated, flexible and adaptable

- Should be able self-accountable and work independent Why Novartis? Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

- You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. https://www.novartis.com/careers/benefits-rewards

- Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: https://talentnetwork.novartis.com/network

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Divisione
Operations
Business Unit
CTS
Posizione

India

Sito

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Marketing

Job Type

Full time

Employment Type

Regular

Shift Work

No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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