

# IT Director Delivery Excellence ( Research & Development)

Job ID  
REQ-10013564  
Lug 16, 2024  
Spagna

## Sommario

Location: Barcelona (Hybrid - Office) Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you. We are looking for a Delivery Excellence responsible for providing support for end-to-end project delivery and operations in a specific sub-domain or capability. Lead and oversee program/project teams, ensuring progress, quality, and budget control. This person also serve as the team lead for internal project managers and work towards establishing and improving best practices and delivery excellence. This role includes leading cross-functional teams in executing complex DDIT programs, aligning strategies with the critical program's scope, and driving measurable results in line with business standards. Ensure optimal planning and execution of all program/project activities and provide monthly reporting on the Project/Demand Technical Research Development Portfolio. Additionally, the person will work with the Innovation team to facilitate the monthly IT & Innovation Steer Committee slide deck.

## About the Role

### Major accountabilities:

- Define and execute technology delivery strategy for business systems, platforms, and processes for responsible business domain/function(s).
- Ensure on time, within budget, compliant, secure, and quality delivery of portfolio for responsible Business domain / functions.
- Ensure services, solutions, platforms, products are fit for purpose and achieve the desired business value and impact.
- Establish governance structure for projects, operations, etc. with right stakeholder representation for responsible Domain / functions.
- Track, report, and deliver against agreed success factors and KPIs for various stakeholders for responsible Domain / functions.
- Take accountability to ensure adherence to Security and Compliance policies and procedures within the Service Delivery scope.
- Ensure program goals are accomplished and in line with business objectives. Manage all major program activities, ensuring the accuracy, quality, and integrity of the information, while providing consistency in content and deployment standards.
- Manage development of program plans, specifying goals, strategy, staffing, scheduling, risks, contingency plans, and allocation of available resources to accomplish the desired business outcomes, aligned with time and budget commitments. Participate in annual budget exercise to ensure planning for critical operational necessity projects is recorded and implemented.

## Commitment to Diversity & Inclusion:

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

## Minimum Requirements:

- University degree in Informatics, Computer Sciences, business or similar
- Project Methodologies (Agile - Scrum training)
- Industry/ Business Exposure, Strategy Development, Program Management, People Leadership, Interactions with senior management,
- Proven ability to develop trust-based relationships with key regional stakeholders, Well-developed record of successful relationship management,
- Functional Breadth, Ability to work and lead (a cross-functional team) in a matrix environment, Major Change, Collaborating across boundaries, People Leadership, Accountability, Relationship Management
- English.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world.

How can we achieve this?

With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Divisione

Operations

Business Unit

CTS

Posizione

Spagna

Sito

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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2. <https://talentnetwork.novartis.com/network>
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