

Patient Support Program Nurse

Job ID
REQ-10018296
Ago 15, 2024
Israele

Sommario

Location: Israel, field based. This role will be the main point of contact of the patient. Support them to better adhere to their treatment & follow their physician instructions and provide them needed info regard their treatment as well support patients manage their adverse events and with bureaucracy challenges.

About the Role

Your Key Responsibilities:

Your responsibilities include, but not limited to:

- Provide information and support to patients.
- Verify each patient's needs and provide personalized service according to each patient pain point in their journey within the relevant channel.
- Conduct home visits as part of support in addition to remote follow up & support according to the doctor's instructions.
- Provide general information about the disease and the treatment itself, reminder services for taking treatment / renewing prescriptions and performing tests.
- Monitor the patient's general condition (mood, weight, monitoring of side effects, general feelings).
- Support patients so they better understand what they need to do in order to get their prescription, do their tests etc.
- Work in full collaboration with the professional staff in the program (nutritionist, social worker, health coach, doctors and other nurses as required) as well as with the internal functions and teams at Novartis.
- Ability to operate medical equipment for tests (non-invasive) and explain the need for tests and surgery if required by the patient (i.e., ECG, glucometer, blood pressure).

Essential Requirements:

- Education: Qualified Nurse.
- Experience as Nurse in Oncology or Hematology.
- Proficient Hebrew and English, both written and spoken.
- Great communication skills.
- People person, service oriented.
- Great interpersonal skills and ability to work as part of a team.
- Detailed oriented.
- Driving license.

Desirable Requirements:

- Background in PSP (patient support program).
- Priority experience from the Pharma industry.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Commitment to Diversity and Inclusion / EEO:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Divisione

International

Business Unit

Innovative Medicines

Posizione

Israele

Sito

Israel

Company / Legal Entity

IL04 (FCRS = IL004) Novartis Israel

Functional Area

Communications & Public Affairs

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

iframe{ width: 100%; margin-top: 3rem; } @media screen and (max-width: 767px){ iframe{ height: 30vh !important; } } @media screen and (min-width: 768px){ iframe{ height: 34vh !important; } }

Job ID

REQ-10018296

Patient Support Program Nurse

[Apply to Job](#)

Source URL: <https://www.adacap.com/careers/career-search/job/details/req-10018296-patient-support-program-nurse>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/about/strategy/people-and-culture>
4. <https://talentnetwork.novartis.com/network>
5. <https://www.novartis.com/careers/benefits-rewards>
6. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Israel/Patient-Support-Program-Nurse_REQ-10018296-1
7. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Israel/Patient-Support-Program-Nurse_REQ-10018296-1