

# Sr. Spec. DDIT US&I Solution Delivery - Medical

Job ID  
REQ-10026484  
Dic 10, 2024  
Messico

## Sommario

Sr. Spec. DDIT US&I SD is responsible for the delivery of projects and operations, collaborating closely with DDIT Strategic Business Partners for demand analysis, solution evaluation, and contribute to the successful deployment of projects and products.

## About the Role

### Major Accountabilities:

Sr. Spec. DDIT US&I SD is responsible for the delivery of projects and operations, collaborating closely with DDIT Strategic Business Partners for demand analysis, solution evaluation, and contribute to the successful deployment of projects and products.

### Key Responsibilities:

- **Business Partnership:** Collaborate with DDIT Strategic Business Partners and relevant Business stakeholders to support the demand, propose solutions, evaluate alternatives, and provide funding estimates.
- **Solution Delivery:** Partner with Technology Service/Solutions Delivery teams to ensure that platform and product strategies align with key market needs, while being scalable and reusable for priority and smaller markets.
- **Project Execution:** Ensure timely, compliant, secure, and within-budget delivery of projects in the assigned business domain.
- **Business Value Delivery:** Ensure that all services, solutions, platforms, and products meet business objectives and deliver the intended impact.
- **Performance Tracking:** Track and report on success metrics and KPIs for stakeholders within the domain.
- **Industry Awareness:** Keep up with emerging industry trends and practices to drive agility, speed, and efficiency in the solutions delivered.
- **User-Centric Approach:** Ensure that the overall user experience is considered when designing, deploying and operations support for the new solutions.
- **Compliance:** Ensure all solutions adhere to security and compliance policies and procedures.

### Qualifications:

- **Education:** Bachelor's degree in computer science, Information Technology, Engineering, or related field.
- **Experience:**

- At least 8+ years in IT Project/Product Delivery, global project management, people leadership, and stakeholder management.
- Proven experience in the life sciences, pharmaceutical, or medical sectors with a focus on IT product/solution delivery is an added advantage.
- **Skills:**
  - Project management, budget management, and risk management.
  - Strong business acumen, strategic planning, and performance management skills.
  - Ability to manage service delivery and balance global solutions with local needs.
  - Proficiency in working with global teams, collaboration, negotiation, and conflict resolution.
  - Demonstrated leadership experience in managing teams and stakeholder relationships.
- **Communication:** Excellent interpersonal, analytical, and problem-solving skills with proven ability to engage with senior management and foster trust-based relationships.

**Languages:** Fluent in English.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Divisione

Operations

Business Unit

CTS

Posizione

Messico

Sito

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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