NOVARTIS

Director Analytics Products & ILab

Job ID
REQ-10036208
Gen 29, 2025
India

Sommario

• Independently lead Data Science and AI/GenAI initiatives part of the overall US Advanced analytics & ILab group within US&I DDIT team.
• Role model a culture of analytical and data driven decision making and data/data sciences across Novartis US commercial and support functions.
• Deep technical experts with key accountability for multiple strategic analytical products delivery.
• Shape future direction for own part of the organization based on the overall organization strategy provided by business leadership and while managing the team empowers the team and provides guidance and coaching

About the Role

Key Responsibilities:

ROLE PURPOSE

- Lead US Advanced analytics & iLab product delivery focus on define, design, build and deploy US Analytical, AI & GenAI products.
- Support development of US advanced analytics technology strategy to support creation of customer experience and customer engagement product/services roadmaps from concept to development to launch encompassing technology adoption, product engineering, service design, security and compliance and business process change.
- Together with business product owner, enable cross functional team based on defined US Advanced analytics product's structure and
- Identify technologies to address customer needs,
- Co-create and execute US advanced analytics products to respond to business challenges,
- Drive e2e functional architecture and system integration of US Advanced analytics products across processes, data, and technologies,
- Demonstrate value & impact of US Advanced analytics products as well as support to deliver financial targets,
- Guide US functions to enable and adopt existing (and emerging) US Advanced analytics products.
- Collaborate with Architecture & Integration and Data & Analytics management team and ensure that standard technologies are leveraged for US Advanced analytics products when appropriate.

MAJOR ACCOUNTABILITIES

- Partners with business leadership and other key stakeholders to set US Advanced analytics technology roadmap, with a vision ensuring that individual products work together to great business value for the defined customer.

- Has end to end accountability for services and products delivery across US Advanced analytics & ILab business areas.
- Serves as point of escalation, review and approval for key issues and decisions.
- Drive, facilitate the approval of US Advanced analytics & iLab products portfolio investment plans.
- Work on continuous improvement with the cross functional delivery team
- Exhibits strategic product management mindset necessary to establish the US Advanced analytics & iLab product domain with respective business product owner counterparts.
- Acts as trusted advisor driving decisions, priorities and relevant US Advanced analytics & iLab product information with both business stakeholders and colleagues across DD&IT.
- Proactively shares knowledge of US Advanced analytics & iLab technology risks with business.
- Ensure coordination across US Advanced analytics & iLab product roadmaps, oversee timelines and budget across teams and responsible to ensure blockages impacting the US iLab product portfolio are removed (coordination and unblocking within a product remains responsibility of the respective product owner)
- Develop an environment, which fosters a collaborative, innovative and high-performing organization where product management is leveraged to create value for the business.
- Advocates product management and shapes operating model to ensure business value creation throughout the product life cycle.
- Support the product teams to continually learn and advance maturity of the teams and broader organization; solves for roadblocks and advocates for product teams.
- Ensure agile ways of working are applied for US Advanced analytics & iLab product development / delivery / lifecycle.

KEY PERFORMANCE INDICATORS / MEASURES OF SUCCESS

- Business KPIs measuring impact of US Advanced analytics & iLab product portfolio.
- A valued, trusted, and well-respected partner for US Advanced analytics & iLab technologies. Working together with US and enable experimentation of new technologies, go-to-market models, marketing approaches, and customer engagement strategies powered by data and technology.
- DDIT is partnering to experiment new technologies and deliver at scale solutions to stay ahead of the competition. With continuous improvement of the experience of our HCPs, Patients, Healthcare systems and associates to drive business value.

JOB DIMENSION

- Complexity: Accountable for product delivery aligned with multiple business owners / functions across US markets.
- Influence: Manages stakeholders in US organizations at senior level and drives product mindset.
- Size: Manages 3+ external vendors resources (20+ externals) and leads the DDIT team of 7+ internal.

Key performance indicators:

- Achieved targets in in business case contribution, KPIs, customer satisfaction and innovation measures - Business capability, vision and strategy clearly defined, communicated and executed, well aligned to business strategy and TT strategy, and providing competitive advantage to Novartis -Role model with highest standards of professional conduct in leading the business capability area in line with the new IT operating model -Deployment of digital platforms and services at scale to deliver the digital strategy

Essential Requirements

Education & Qualifications

• University degree in computer sciences, business or similar

Experience

- **Strategic Planning and Execution:**

Defining and authoring strategies for AI labs in collaboration with lab managers1

Setting key performance indicators (KPIs) and ensuring alignment with business objectives

- **Leadership and Team Management:**

Leading and developing high-performing teams, setting the tone, culture, and expectations for impactful execution

Managing cross-functional teams, including lab managers and technical staff.

- **Technical Expertise in AI:**

Deep knowledge of AI / GEN AI / AI Ops / ML Ops / Cloud & Data technologies and trends, with the ability to apply this knowledge to solve complex problems1.

Experience in rapid ideation and prototyping engagements to support partners and customers1.

- **Demand Generation Activities :**

Identifying and nurturing strategic partnerships to drive the adoption of AI platforms

Engaging with customers and partners to highlight the value of AI solutions

- **Operational Excellence:**

Maintaining fiscal oversight of budgets and ensuring operations are under budget1.

Managing customer satisfaction and acceleration scores1.

- **Technical and Strategic Planning:**

Formulating and defining the technical approach of projects in conjunction with other IT resources2.

Ensuring alignment of project goals with company objectives through clear communication and regular check-ins3.

- **Leadership and Team Coordination:**

Leading teams with diverse backgrounds and skill sets, adapting leadership styles to meet project needs3.

Overseeing the development of test plans and directing quality assurance testing activities2.

- **Stakeholder Management:**

Managing communications in complex project environments through formal project management practices2.

Engaging with senior executives and stakeholders to secure resources and overcome impediments3.

- **Financial Management**
- **Leading large and/or diverse multi-functional teams.**
- **Track record delivering global solutions at scale.**
- **Ability to work and lead (a cross-functional team) in a matrix.**
- **Collaborating across boundaries.**

Commitment to Diversity and Inclusion:
Novartis is committed to building an outstanding, inclusive work environment and diverse teams'
representative of the patients and communities we serve.

Accessibility and accommodation
Novartis is committed to working with and providing reasonable accommodation to individuals with
disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for
any part of the recruitment process, or in order to perform the essential functions of a position, please
send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and
your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:
https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Divisione
Operations
Business Unit
CTS
Posizione
India
Sito
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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REQ-10036208

Director Analytics Products & ILab

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