

# Manufacturing System Expert (f/m/d), Kundl, Austria, temporary

Job ID  
REQ-10040542  
Feb 19, 2025  
Austria

## Sommario

We are currently seeking a highly skilled Manufacturing System Expert (m/f/d) to join our team in Kundl, Tyrol. This role is integral to ensuring the efficient execution of processes and fostering continuous improvements in quality, productivity and efficiency.

The successful candidate will work closely with the Manufacturing Systems Group and report directly to the Manufacturing System Lead. Key responsibilities will include process monitoring and troubleshooting support in the SAP related Production and Supply Chain processes, as well as the management of the user rights and permissions, assigning of trainings, creation and follow up of tickets, provide SAP related knowledge and contributing to strategic initiatives aimed at enhancing operational performance.

## About the Role

### Key Responsibilities:

Your responsibilities include, but are not limited to:

- Provide 1st level support for the SAP users for the Production and Supply Chain areas.
- Handling of user access requests including permission management and assigning of trainings.
- Preparation / Execution of SAP related tickets in the related IT systems
- Collaboration and management of the existing SAP trainings and curricula
- Technical control of SAP related background job and interfaces to existing systems
- Collaboration in the implementation and qualification of new SAP requirements

### Role Requirements:

- Apprenticeship or graduation from technical or commercial schools.
- GMP knowledge.
- Good technical and automation understanding
- Proficiency in English and German (spoken & written).

### Desirable Requirements:

- First experience in the pharmaceutical industry
- SAP user management and permissions
- 1st Level SAP support

## Why Novartis?

Our purpose is to re-imagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

**You'll receive:**

You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

In addition to a market-competitive base salary, we offer an attractive incentive program, a modern company pension scheme, childcare facilities, learning and development opportunities as well as worldwide career possibilities within the Novartis group. In accordance with Austrian law, we are obliged to disclose the minimum salary as stated in the collective bargaining agreement. For this position the minimum salary is € 58.199,96 year (on a full-time basis). In most cases, the actual salary will be higher, as we strive to maintain a competitive position in the market and consider your previous experience, qualifications and individual competencies.

We are open for part-time and job-sharing models and support flexible and remote working where possible.

***Commitment to Diversity & Inclusion:***

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

**Adjustments for Applicants with Disabilities:**

If because of a medical condition, physical disability or a neurodiverse condition you require an adjustment during the recruitment process, please reach out to [disabilities.austria@novartis.com](mailto:disabilities.austria@novartis.com) and let us know the nature of your request as well as your contact information. The support which we can provide will include advice on suitable positions as well as guidance at all stages of the application process. Austrian law provides candidates the opportunity to involve the local disability representative, Behindertenvertrauensperson (BVP), in the application process. If you would like to request this, please let us know in advance as a note on your CV.

**Join our Novartis Network:**

If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

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