

Senior Analyst - Patient Support - Analytics

Job ID
REQ-10042621
Mar 03, 2025
India

Sommario

A Senior Analyst, Patient Support is responsible for analyzing patient data and providing insights to optimize patient support programs within a healthcare organization, collaborating with cross-functional teams to ensure patients receive appropriate access and assistance with their medication, while adhering to compliance regulations; key duties include identifying trends, resolving complex patient issues, developing strategies to improve program effectiveness, and acting as a subject matter expert on patient support services.

About the Role

Key Responsibilities:

- Explore, develop, implement, and scale analytical solutions that address customer needs.
- Strong **analytical mindset** with experience in handling projects independently
- Functionally working with team of experts to incorporate industry leading best practices into services and solutions as well working with them to enable meticulous implementation strategic priorities
- Expertise in working **Proof of Concept/Prototype** development to pilot and pivot new capabilities
- Closely collaborate with business to drive BI best practices and build strong reporting/data visualization
- Work in **collaboration** with cross-functional teams to maximize value
- Provide effective and timely responses to **ad hoc requests**
- Should have **agile mindset** to continuously improve and augment the solutions via different tools and technologies

Desired Requirements:

- Masters/ bachelor's in technology/ life-sciences/ management
- Experience in patient analytics and US pharma is a must.
- Strong technical and functional expertise in analytics
- Experience of 3-5 years in pharma or industry with wide maturity of analytics and reporting
- Experience in excel, PPT storyboard, SQL, Python/R, DataIKU

- Consulting, project management and storytelling skills
- Ability to bridge the gap between the business team and tech. team by playing the analytics translator role
- Ability to architect and design reporting solutions for broad business/client needs
- Experience with Agile ways of working/ Six Sigma Greenbelt certified
- Experience in understanding and designing wide variety of complex data models
- Expert understanding of enterprise standard platforms, tools and technologies
- Ability to motivate and inspire teams, individuals working on products and projects
- Passion and commitment to drive results through unbossed wow and growth mindset
- Strong communication skills with flexibility to adapt wow for different cultures
- Strong analytical thinking with problem solving approach
- Should have exposure to cross-functional/ cultural work environment
- Should be customer service oriented.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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Divisione

US

Business Unit

Innovative Medicines

Posizione

India

Sito

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Marketing
Job Type
Full time
Employment Type
Regular
Shift Work
No
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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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